Bill of Quantity & Scope of Work

Tablet Computer with Stand for Library

Project Summary

Supplying, commissioning, installation of 'Wavetec Opinion Plus 10.1" Tablet' or equivalent, 'Central Feedback Unit (CFU)' mounted on MS material stand with concealed power.

Scope of Work

- Installation, configuration, and customization of app to run on the CFUs for portraying the Integrated Library System.
- Installation and configuration of online portal to assess feedback (application and reports) in real time (as tablets will also be used for feedback)

Bill of Quantity

S.No.	Specifications and Features	Quantity
1.	Technical Specifications	
	Processor System	
	CPU Quad Core 2.0 GHz or higher	
	System Chipset ARM Cortex A9 or equivalent	
	Operating System	
	Android OS, V4.2 or equivalent	
	Memory Internal	
	8 Gb built-in storage	
	RAM 2 Gb	
	Communication	
	WLAN Wi-Fi 802.11 b/g/n	
	LAN Ethernet 10/100 BaseT	
	Power Requirement	
	Power Adapter Yes	03
	Adapter Rating 12 v (DC), 4 A	
	Power Consumption Less than 20 Watt	
	<u>Display</u>	
	Display Type 10.1 inches TFT, 16.1M colors	
	Touch Screen Capacitive Touch Screen	
	Multi Touch Single Touch	
	Resolution 1280 x 800 pixels	
	Environment	
	Operating Temperature 10-35 °C	
	Humidity Maximum 85% (relative humidity, non-	
	condensing)	

Mounting

Concealed in PVC/MS powder coded casing as per the dimensions and provided details

1-year onsite warranty

2. Features

- The system/device should have the capacity to define up any number of multiple-choice questions and broadcast them to the feedback to multiple devices.
- It should be possible to customize the background image for the above questions.
- It should allow for an idle time video.
- During or after being served the device should ask for customer's views or answers in terms of multiple-choice questions.
- Customers' answers can be linked to different transactions/interaction.
- Can generate customized customer satisfaction reports
- Questionnaire can be scheduled based on specific dates.
- It should allow entry of comments or complains specially if one is required in case of bad feedback from the customer.
- It should have a security password to configure the device from the touch screen.
- Central management, configuration and health check monitoring of the device should be available.
- Alerts should be generated by the system in case of non-functioning of the system.
- Capacity to manage customer feedback from a central point and in real time
- The feedback devise/system should have the capacity of the provision of standard or customized reports.

Drawing views



