Tender Fee: Rs. 3,000/-(Non-Refundable)

TENDER FORM

Tender # IT/17/23-24 Provide, Supply and Install VoIP Telephony Solution

December 14, 2023

Last Date of Submission : December 29, 2023 (3:00 PM)
Date of Opening of Tender : December 29, 2023 (3:30 PM)
Company Name: Clicktech
NTN: <u>3454150 -7</u> , SRB Registration Number: <u>\$3454150-7</u>
GST Registration Number: 42201-2357711-5
Pay Order / Demand Draft # 0111.5381026 , Dated: 29-12-23
Amount of Rs. 109,254 , Drawn on Bank: Meeran Bank

Date of Issue

9. Bill of Quantity:

Provide, Supply and Install VoIP Telephony Solution

Quoted Brand: Crands Tream

Q	uoted Model: <u>6300</u>			
Sr#	Description & Features	Qty	Unit Price	Total Amount
1	Internet Protocol Private Branch Exchange (IP PBX)	4	0.73 2	2 010 27/
	PTA-approved SIP Server	Units	4539344	3,813,376
	Hybrid Functionality			
	 Multi-video codec that controls up to 3000 Audio/Video SIP 			
	sessions and expendable up to 100 Trunks and 1000 Analog			
	Extensions with support of E1-T1-J1 cards			
	 Licensed, Free CRM solution for 2 users and expandable 			/
	 16 X RJ-11 Ports for programming and complied by HA 			
	Concept support LDAP			
	Advance communication features: Call park, call forward,			/
	call transfer, call waiting, caller ID, call record, call history,			
	ringtone, IVR, music on hold, call routes, DID, DOD, DND,			
	DISA, ring group, ring simultaneously, schedule, PIN groups,			
	call queue, pickup group, paging/intercom, voicemail, call			/ -
	wakeup, SCA, BLF, voicemail to email, fax to email, speed			
	dial, call back, dial by name, emergency call, call follow me,			
	blacklist/whitelist, voice conference, video conference, event list, feature codes, busy camp-on/ call completion,			
	voice control, post-meeting reports, virtual fax, email to fax			/
	Remote Mobility license for 50 users and Centralized		/	/
	Control through Cloud / On-premises		/	/
	Should include 3rd party endpoint license for 1500 users.			/
	Interface: 3 X Gigabit Network Ports		/	
	 Peripheral Ports 1*USB 3.0, 1*SD card interface, 1*USB 2.0, 		/ /	
	1*USB 3.0, 1*SD card interface, 2*USB 3.0, 1*SD card		/	
	• Voice & fax codec: Opus, G.711 A-law/U-law, G.722, G722.1			
	G722.1C, G.723.1 5.3K/6.3K, G.726-32, G.729A/B, iLBC,			
	GSM; T.38			/
	• Video Codec: H.264, H.263, H263+, H.265, VP8			/
	Network Protocol: SIP, TCP/UDP/IP, RTP/RTCP, IAX, ICMP, ARP, DNS, DNS, DUCP, AITP, TSTP, SSU, VITTO (VITTO)			
	ARP, DNS, DDNS, DHCP, NTP, TFTP, SSH, HTTP/HTTPS,			
	PPPOE, STUN, SRTP, TLS, LDAP, HDLC,			
	Call Centre Solution: Multiple configurable call queues, automatic call distribution (ACD) based on agent skills.			
	automatic call distribution (ACD) based on agent skills	\		/

Sr Exec Finance, IBA Karachi

OSAMA A. QAYOOM External Member PC-B

Head of Biomedical Engineering Department, Dow University

MANSOORA Member PC-B Manager IT, IBA Karachi

SHAHAB UDDIN KHAN

Member PC-B Manager Admin, IBA Karachi MUHAMMAD NAVEED AKHTAR External Member PC-B

Chief Accounts Officer, KIBGE, University Of Karachi

MUHAMMAD HANIF Member PC-B Sr. Exes Purchase, IBA Karachi Stamp and Signature Page 13 | 19

MUHAMMAD ANWAR Chairperson PC-B Chief Librarian, Karachi

Tender #1T/17/23-24

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S.	Description & Features	Qty	Unit Price	Total
No.				Amount
2	 Android Enterprise Conference Phone IP Audio Conference: Executive Level Android based Conference Phones with 6 Lines, 6 SIP, Audio Codec Protocols/Standards: SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS (A record, SRV, NAPTR), DHCP, PPPOE, SSH, TFTP, NTP, STUN, SIMPLE, LLDP, LDAP, TR-069, 802.1x, TLS, SRTP, Speakerphone: Frequency: 220-18,000 Hz Volume: Up to 86 dB at 0.5-meter Audio full duplex Bluetooth / WiFi: Yes, integrated. Bluetooth 4.0 / integrated. 802.11 b/g/n Voice Codecs: Support for G.711µ/a, G.722, G.726, iLBC, Opus, G.722.1 and G.722.1c in-band and out-of-band DTMF (In audio, RFC2833, SIP INFO), G.729A/B, VAD, CNG, AEC, PLC, AJB, AGC 	4 Phones	215,600	862,400
3	 Operator Console Supply of 12 Line supported Operator Console with BLF Keys Telephony Features; Hold, transfer, forward, 5-way conference, call park, call pickup, shared-call-appearance (SCA)/bridged-line-appearance (BLA), downloadable phonebook (XML, LDAP, up to 2000 items), call waiting, call log (up to 500 records), XML customization of screen, off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot desking, personalized music ringtones and music on hold, server redundancy and fail-over and supports upto 4 DSS Modules for easy Operator Management. 	3 Console	81,271	343,813
4	LCD Expansion Modules Supply of easy management Operator console DSS Modules	6 Modules	89,670	538,020
5	 SIP Phones Licenses The license should include 3rd party endpoint integration of Cisco IP Phones 1500 users 	1500 Users	800	1,200,000

MIRZA MUDASSIR BAIG Member PC-B

Sr Exec Finance, IBA Karachi

MANSOOR ALI Member PC-B

Manager IT, IBA Karachi KIBGE, University Of Karachi

MUHAMMAD NAVEED AKHTAR External Member PC-B

Chief Accounts Officer,

MUHAMMAD HANIF

Member PC-B Sr. Exes Purchase, IBA Karachi Stamp and Signature

MUHAMMAD ANWAR Page 14 | 19

Chairperson PC-B Chief Librarian, Karachi

OSAMA A. QAYOOM External Member PC-B Head of Biomedical Engineering Department, Dow University

SHAH AB UDDIN KHAN Member PC-B

Manager Admin, IBA Karachi

Tender # IT/17/23-24

S.	Description & Features	Qty	/ Unit Price	Total Amount
No.				
6	Remote Mobility Licenses	50	5,000	250,000
	Remote Mobility license for 50 users and	Users	3,000	0309000
	Centralized Control through Cloud / On-premises			
	8 concurrent voice/video calls, 50 registered users,			
	1GB cloud storage for 05 years			
7	Deployment	1 Job	350,000	350,000
	 Configuration, installation, testing and 		30 0)00	9309000
	commissioning charges			
8	Support & Service	1 Job	875,000	875,000
	 5 years service plan and integration of the system 		010700	013900
	with existing telecom network; 12 months x 5 years			
	8,132,609			
		18% GST (If Applicable)		
	347,750			
	9,462,728.62			

Grand Total Amount (in words) Rupees Nine Million Lour hundred Lixty

Two Theusand Seven hundred Twenty Eight.

MIRZA MUDASSIR BAIG

Sr Exec Finance, IBA Karachi

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Manager IT, IBA Karachi

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MUHAMMAD HANIF

Member PC-B

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Member PC-B Chairperson PC-B Sr. Exer Purchase, IBA Karachi Chief Librarian, Karachi