

SYED ABBAS ALI ZAIDI
STAMP VENDOR
GoS-KHI-17
Seat No.34, Shead A. City
Court. Karachi.

Sale Register Serial No. 69121
Date of Issue: 29.05.2025
Paper Issued to: Irfan Ali Shaikh Advocate Ledger no. 445/KBA
Address: Karachi
Contact No. 0300-0000000
Purpose: Affi/Agr
Challan No. 2025A494AA826018
Date: 24-04-2025



Please Write Below This Line

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Network Firewall License Renewal with Support

THIS AGREEMENT is executed at KARACHI, on this day 08 May, 2025.

BETWEEN

M/s. Institute of Business Administration, Karachi through its Registrar, located at Main Campus, University Enclave, Karachi, hereinafter called and referred to as "IBA" (which expression shall wherever the context so permits, be deemed to include its legal representatives, executors, successors and assigns) of the FIRST PART.

AND

M/s. Techtrix System, having its office at G-18/6, KDA Scheme, Clifton Block -8, Karachi, hereinafter referred to as "THE SUPPLIER" (which expression shall wherever the context so permits be deemed to include its legal representatives, executors, successor and assign), through its proprietor Mr. Abdul Karim Dhedhi, holding CNIC No. 42000-0395271-9 on the SECOND PART.

WHEREAS "IBA" intends to obtain Network Firewall license renewal with support vide tender # IT/18/24-25 (IBA requirement) up to the satisfaction and handing over the material(s) to the "IBA" having accepted the offer in a finished form complete in all respect.

NOW IT IS HEREBY AGREED & DECLARED BY AND BETWEEN THE PARTIES AS FOLLOWS:

WITNESSETH

"IBA" hereby offers to appoint "THE SUPPLIER" as their supplier for the specific purpose of "Network Firewall license renewal with support". "THE SUPPLIER" hereby agrees to the offer of the "IBA" in acceptance of the terms and conditions herein below forth.

Article I

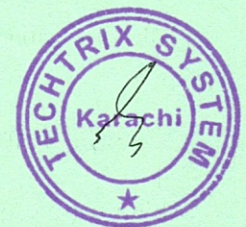
DUTIES & SCOPE OF WORK

1.1 This service includes, the "Network Firewall license renewal with support", discussions with "IBA" before the determination of scope of services with any/all other relevant details for presentation to "IBA".

1.2 "THE SERVICE PROVIDER" agrees to provide any/all kind of Services(s) & Work(s) of Network Firewall license renewal with support to "IBA" whenever and wherever form is required as per the terms & conditions of this Agreement.



- 1.3 "THE SERVICE PROVIDER" will coordinate their work with Manager IT, of the "IBA" who will assist "THE SERVICE PROVIDER" in supervision of proposed 'Network Firewall license renewal with support'.
- 1.4 "THE SERVICE PROVIDER" hereby agrees to accept variation, if occurred, in scope of professional services and works with mutual consent on acceptable cost/price/charges/amount inclusive of all taxes and levies.
- 1.5 "THE SERVICE PROVIDER" will visit the Purchase Office located at Main Campus, University Enclave, University Road, Karachi as & when required with prior appointment.
- 1.6 All logistic charges will be borne by "THE SERVICE PROVIDER".
- 1.7 The SERVICE PROVIDER shall be responsible to provide hardware support with parts.
- 1.8 Support from the Senior Hardware Engineers shall be available from the company in solving and troubleshooting the problems if IBA Karachi needs any guidelines.
- 1.9 If the problem is not solved within agreed timeframe according to the severity level, thereafter, the Company shall provide a backup unit. SERVICE PROVIDER is also bound to arrange at least 15% of the hardware inventory as backup in company office.
- 1.10 The SERVICE PROVIDER shall be bound to monitor the maintenance and repair work and furnish complete report to IBA authorities as per SLA on monthly basis or according to the requirement of the IBA authorities.
- 1.11 Maintenance contract shall be with parts (without consumable parts), services and labor.
- 1.12 Service of all the equipment shall be carried out. Service plan shall be discuss with IBA authorities before its execution. Plan provided by IBA authorities.
- 1.13 All faulty parts of are covered under this agreement replace with OEM/COMPATIBLE parts.
- 1.14 No dispute rises regarding the replacement of faulty parts from company except consumable (Accessories are compatible with 3 months warranty) items under this agreement.
- 1.15 SERVICE PROVIDER must provide backup units if original equipment requires repair. If SERVICE PROVIDER fails to do so, a penalty @ 2% of total contract amount per day, until backup unit is delivered to IBA, or original unit is returned to IBA after performing required maintenance / replacement on the part or machine as a whole.



- 1.16 All equipment to be covered under this SLA shall be inspected by the SERVICE PROVIDER, before signing this agreement, to ensure that operating conditions of the equipment are duly fulfilled.

Article II
SCOPE OF PROFESSIONAL SERVICES

- 2.1 "THE SERVICE PROVIDER" will provide 'Network Firewall license renewal with support' at IBA Main Campus, University Enclave, University Road, Karachi.
- 2.2 "THE SERVICE PROVIDER" hereby agree and acknowledge for the periodic supervision of the supplies and to check the execution of Network Firewall license renewal with support in accordance with the description & specification.
- 2.3 "THE SERVICE PROVIDER" hereby agree and acknowledge the acceptance of attending the meetings with the Head of Procurement "IBA" as & when required.
- 2.4 "THE SERVICE PROVIDER" hereby agrees to accept variation, if occurred, in scope of professional services and works with mutual consent on acceptable cost/price/charges/amount inclusive of all taxes and levies.
- 2.5 All staff must have CNIC and clearly mentioned to discourage work through child labor.
- 2.6 "THE SERVICE PROVIDER" accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action likely to degrade the purpose of declaration, representation and warranty.
- 2.7 This Agreement shall be in effect from 23 June, 2025 to 23 June, 2026 and subject to the SERVICE PROVIDER inspection of the equipment to ensure that they are in working order.
- 2.8 SERVICE PROVIDER will ensure the following:
- (a) Preventive and corrective maintenance as recommended for the equipment listed of this Agreement.
 - (b) Performance Goals
 - (i) 2 Hrs Response Time.
 - (c) Performance Measures
 - (i) IBA can request other performance measures apart from the above which may be negotiated on a case by case basis.
 - (d) Performance tests and adjustments.



- (e) Performance engineering modification and changes, if recommended by IBA.
- (f) The scope of the project is to provide Network Firewall license renewal with support as requested in BOQ.
- (g) Responsible to respond to events on urgent basis as per SLA mention in this SBD.
- (h) Maximum response time should be less than 04 (four) hours of the time the complaint is logged.
- (i) Any value-added service bundled with no impact on the BOQ, service level, shall be acceptable.
- (j) The SERVICE PROVIDER will sign a Service level agreement (SLA) for a period of one year, extension of which shall be dependent on satisfactory performance for the previous year(s).
- (k) THE SERVICE PROVIDER must have team of technically qualified staff on payroll for providing support & maintenance services.

Article III **REMUNERATION**

3.1 The charge(s)/cost(s) offered by the Service Provider is Rs. 7,576,998/- total for one year (inclusive of all taxes) 'Network Firewall license renewal with support', variation may occurred. The cost is inclusive of labor /transportation /supplies /etc. Details of items are appended below;

3.1.1 Project Objectives;

Institute of Business Administration, Karachi (IBA) requires 'Network Firewall license renewal with support for 01 year. This 'Service Level Agreement for 2 bundles/sets of Network Firewall - SANGFOR' include;

1. Software licence subscription for 01 years.
2. Technical support and upgrade for 01 years.
3. Upgrade licence for 24 x 7 x 365 for 01 years.

3.1.2 Bill of Quantity & Technical Requirement;

A) SANGFOR IAM Support

| S.No. | Type | Product Code | Product Description | Quantity | Total Rates |
|-------|-------------------|--------------|--|----------|-------------|
| 1 | SANGFOR IAM M5400 | IOU4-1Y | M5400-AC-I, Essential Bundle (Bandwidth Management, UserAuthentication, URL Filtering, Traffic Control, User Behaviour Audit,Content | 1 | |



| | | | | | |
|---|--|--------------|--|---|-----------|
| | 1Y LICENSE & SUPPORT | | Audit, Proxy Server, Anti-proxy, Endpoints Management, ReportCenter, Multi-links(Link Load Balance), Sangfor VPN, Sangfor URLDatabase), 1 Year. | | 1,669,565 |
| | | HRTF-IA54-1Y | Return To Factory Hardware Support Only, Sangfor M5400-AC-I, 1 Year | 1 | |
| | | STS-IA54-1Y | Software and Technical Support Only, Sangfor M5400-AC-I, 1 Year | 1 | |
| 2 | SANGFOR IAM M5500 1Y LICENSE & SUPPORT | ESS-IA55-1Y | M5500-AC-I, Essential Bundle (Bandwidth Management, UserAuthentication, URL Filtering, Traffic Control, User Behaviour Audit,Content Audit, Proxy Server, Anti-proxy, Endpoints Management, ReportCenter, Multi-links(Link Load Balance), Sangfor VPN, Sangfor URLDatabase), 1 Year. | 1 | 1,669,565 |
| | | HRTF-IA55-1Y | Return To Factory Hardware Support Only, Sangfor M5500-AC-I, 1 Year | 1 | |
| | | STS-IA55-1Y | Software and Technical Support Only, Sangfor M5500-AC-I, 1 Year | 1 | |

B) SANGFOR NGAF Support

| S.No. | Item | Product Code | Product Description | Quantity | Total Rates |
|-------|--|--------------|--|----------|-------------|
| 1 | SANGFOR NGAF M5300 1Y LICENSE & SUPPORT WITH WAF | PM-53-1Y | M5300-F-I, Premium Bundle, FW, Bandwidth Management, URL Filtering,Application Control, IPS, Email Security, Risk Assessment, SecurityVisibility, Basic Security Reporter, Engine Zero, Neural-X, 1 Year | 1 | 1,624,782 |
| | | WAFL53-1Y | M5300-F-I, Add Anti-Defacement Module, Web Application FW, ApplicationHiding, HTTP Anomalies Detection, Data Leakage Protection, Web Scanner,Vulnerability Scanner, Advanced Security Reporter, 1 Year | 1 | |
| | | HRTF53-1Y | M5300-F-I, NGAF, Return to Factory (5 Business Days Ship After Receipt),1 Year | 1 | |
| | | STS53-1Y | M5300-F-I, NGAF Software Upgrade, 24x7 Technical Support Services, 1Year | 1 | |
| 2 | SANGFOR NGAF M5400 1Y LICENSE & SUPPORT | PM-54-1Y | M5400-F-I, Premium Bundle, FW, Bandwidth Management, URL Filtering,Application Control, IPS, Email Security, Risk Assessment, SecurityVisibility, Basic Security Reporter, Engine Zero, Neural-X, 1 Year | 1 | 1,624,782 |
| | | HRTF54-1Y | M5400-F-I, NGAF, Return to Factory (5 Business Days Ship After Receipt),1 Year | 1 | |
| | | STS54-1Y | M5400-F-I, NGAF Software Upgrade, 24x7 Technical Support Services, 1Year | 1 | |



| | | |
|--|--|---------------|
| | Total Amount (Exclusive of Taxes) | PKR 6,588,694 |
| | 15% SST | PKR 988,304 |
| | Grand Total Amount (Inclusive of all Taxes) | PKR 7,576,998 |

3.2 Payment Terms

100% payment after successful deployment, installation and configuration of the required services and support as mentioned in BoQ. All payments shall be released after submission of commercial invoice within 30 working days. (the same was already given in the tender document as well).

3.3 Liquidated Damages

(a) In case of breach of SLA calculation will be done as per table below and IBA reserves the right to impose a penalty not exceeding 10% of the total amount of the contract at the rates prescribed in (Service Level Agreement) on the invoiced amount to each violation of SLA.

(b) If the work is not executed according to the satisfaction of IBA, IBA reserves the right to reject it altogether with serving 15 days prior notice.

(c) In case of delay in service provisioning Liquidated Damages will be Calculated and imposed as per following table;

| Level | Event | % of Invoiced amount per violation |
|-------|----------|------------------------------------|
| L1 | Severe | 1% |
| L2 | Critical | 0.5% |
| L3 | High | 0.3% |
| L4 | Moderate | 0.1% |

3.4 Performance Security 5% of total amount of Purchase Order will be provided by “THE SERVICE PROVIDER”.

3.5 Stamp Duty @ 0.35% of the cost of transaction / work order will be deposited in Government treasury by THE SERVICE PROVIDER. This paid Stamp Duty challan would be submitted along with the Bill / Invoice.

3.6 Tax(es)/Challan(s)/Levy(ies), If any or additional (other than sales/service tax) will be paid/borne by THE SERVICE PROVIDER as per SRO/Notification.

Article IV
ANNUAL SUPPORT & MAINTENANCE TERMS

4.1 The Annual Agreement of Network Firewall license renewal with support shall include the following activities;



- a. 01 years maintenance and support for all the items listed in BoQ.
- b. The Bidder will be required to undertake SLA of Network Firewall license renewal with support and Maintenance.
- c. The bidder will be required to ensure that maintenance personnel are readily available as and when required by the IBA.
- d. Back to back support for items mentioned in the BOQ from the principal.

Article V
FUTURE DEVELOPMENTS AND UPGRADES

- 5.1 THE SERVICE PROVIDER shall keep IBA promptly informed of any technological or regulatory changes affecting the Services.
- 5.2 Any additional requirements requested by IBA will be subject to mutually agreed additional charges based on the complexity of the requirements and/or changes.

Article VI
DATA PROTECTION

- 6.1 In addition to and notwithstanding any other right or obligation arising under this Agreement the SERVICE PROVIDER shall (and shall ensure that its sub-contractors shall) take all appropriate technical and organizational security measures to ensure that any or all Data is protected against loss, destruction and damage, and against unauthorized access, use, modification, disclosure or other misuse, and that only the SERVICE PROVIDER personnel designated for the purpose of Services have access to the Data.
- 6.2 The SERVICE PROVIDER shall (and shall ensure that its employees, agents and subcontractors shall) in respect of the Data:
- (a) comply with any request made or direction given by IBA in connection with the requirements of any Data Protection Laws; and not do or permit anything to be done which might jeopardize or contravene the terms of any registration, notification or authorization under the Data Protection Laws; and not process any Data (including personal or private information of personnel, IBA's or IBAs of IBA) as part of the Services unless it is acting on the express written instructions of IBA, and such Data shall be treated as Confidential Information of IBA for the purpose of this Agreement; and
 - (b) use the Data only for the purposes of fulfilling its obligations under this Agreement and to comply with instructions of IBA from time to time in connection with use of such Data, and not retain the Data for any longer than is necessary for these purposes; and

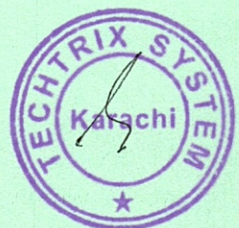


- (c) not disclose the Data without the written authority of IBA (except for the purposes of fulfilling its obligations under this Agreement), and immediately notify such member where it becomes aware that a disclosure of Data may be required by law; and not transfer Data which has been obtained by or made available to the SERVICE PROVIDER within one country outside that country, or allow persons outside that country to have access to it, without the prior written approval of IBA; and
- (d) observe the provisions of, and comply with any request made or direction given by IBA in connection with, any Data Protection Laws; and
- (e) take all reasonable steps to ensure the reliability of the personnel which will have access to any Data and ensure that any employee of the SERVICE PROVIDER (or of any of the SERVICE PROVIDER's sub-contractors) requiring access to any data gives a written undertaking not to access, use, disclose or retain the Data except in performing their duties of employment and is informed that failure to comply with this undertaking may be a criminal offence and may also lead the SERVICE PROVIDER (or, as the case may be, sub-contractor) to take disciplinary action against the employee; and
- (f) consider all suggestions by IBA's personnel to ensure that the level of protection provided for the Data is in accordance with this Agreement and to make the changes suggested (at the SERVICE PROVIDER's cost) unless the SERVICE PROVIDER can prove to IBA's reasonable satisfaction that they are not necessary or desirable to ensure ongoing compliance with this Clause.
- (g) Immediately notify IBA when it becomes aware of a breach of this Clause.
- (h) The SERVICE PROVIDER acknowledges that any unauthorized access, destruction, alteration, addition or impediment to access or use of that Data when stored in any computer, or the publication or communication of any part or document by a person which has come to his knowledge or into his possession or custody by virtue of the performance of this Agreement (other than to a person to whom the SERVICE PROVIDER is authorized to publish or disclose the fact or document) may be a criminal offence.

Article VII

SERVICE PROVIDER'S RESPONSIBILITIES

7.1 SERVICE PROVIDER will make all reasonable endeavors to provide the "Response Time" stated in the schedule and to perform the aforesaid Repair and Maintenance Services at IBA, Karachi. In case of unavoidable delays, all legitimate efforts will be made to reduce equipment down-time.



7.2 Response time will be 4 hours via telephone, email or engineer visit.

7.3 Engineer's visit time will be 09:00 AM to 04:00 PM during business hours.

Article VIII

SERVICE PROVIDER'S OUT OF SCOPE RESPONSIBILITIES

8.1 Burnt / damaged parts replacement.

8.2 In terms of damage SERVICE PROVIDER's Engineer will inform IBA Staff at his premises and in terms of burnt report will share IBA within 02 working days.

8.3 Burnt and damaged parts would be replaced after IBA's approval and charged separately.

Article IX

SERVICES / OBLIGATIONS OF THE SERVICE PROVIDER

9.1 The following section provides a detailed list of the Standard Services that are to be delivered to the Client under the terms of this Agreement.

9.2 It is hereby specifically agreed between the Parties that during the currency of this Agreement, and any renewal thereof, Service Provider shall be responsible for parts replacement and installation, of all or any parts (under warranty) of the Equipment which are or become defective, malfunction, or breaks down. The equipment will not be covered if there is any burning or physical damage which voids the manufacturer warranty.

9.3 Under this agreement hardware under manufacturer warranty will be covered as mentioned in this agreement. Application software/ signature and OS update/upgrade or data backup as mentioned in BoQ is also covered.

9.4 Under this agreement any hardware becomes faulty, will be replaced by Service Provider provided backup to operational the environment within next business day whereas replacement of the faulty part will be provided in later phase accordingly.

9.5 If Service Provider is required to replace any equipment which is not repairable or damaged or not covered under warranty, then Service Provider will submit an estimated cost for approval from Client. Client will be required to provide an approval or purchase order within 15 days.



9.6 The Service Provider will be providing a centralized 24/7 Service Desk facility to log calls for servicing with a dedicated resource for Client Calls. Kindly refer to the attached Call Logging procedure document which provides detailed description of how to log a call and its working.

Article X
Operations & Maintenance (O&M) Support

10.1 The following shall be provided to IBA.

| Number of Months | Service description |
|------------------|---|
| 12 months | <p><u>24x7x4</u></p> <p>THE SERVICE PROVIDER will provide O&M support to IBA with its shared pool of resources On-Call basis.</p> <p>THE SERVICE PROVIDER will provide the mobile phone numbers of the concerned technical persons and escalation.</p> <p>THE SERVICE PROVIDER concerned technical personnel will reach the site / remote login / VPN /Telnet for trouble shooting the problem registered through support call logging procedure.</p> <p>During the O&M, SERVICE PROVIDER concerned personnel/ Help Desk Support System will update the logged call by IBA staff. In case the concerned engineer cannot resolve the reported incident, the support system will automatically engage the next level of support.</p> <p>Support Levels Description:</p> <p>Level 1: THE SERVICE PROVIDER engineer will provide telephonic support for minor issues and general queries of IBA.</p> <p>Level 2: THE SERVICE PROVIDER engineer will try to resolve the problem remotely and if required will visit the site for onsite intervention. If the problem is not resolved at this level, then it would be escalated to Level 3.</p> <p>Level 3: THE SERVICE PROVIDER engineer will engage Subject Matter Expert (SME) at Level 3 to remotely rectify the problem. SME will remote login / VPN /Telnet the equipment for trouble shooting the problem. If required, Service Provider Technologies engineer will open TAC case and engage support till the rectification of the problem.</p> <p>Business critical issues will be analyzed by the concerned technical personnel and will be communicated to IBA through the Help Desk / Service Provider personnel.</p> |

Article XI
Call Logging System

11.1 To lodge a complaint CUSTOMER can contact SERVICE PROVIDER’s Support desk by phone or by email, once complaint is logged.



Email: <https://techtrixsystem.com/get-support/>

Call at: +92 343 8900900 Ext. N/A

Non-Working Hours / Holidays:

Name: Mr. Naseem Latif

Number: +92 333 2278461

Email: naseem.latif@techtrixsystem.com

11.2 Reporting Service Call While reporting a service call a user/manager must provide following information to SERVICE PROVIDER's helpdesk in order to log a service call:

- (a) Username, Contact Numbers.
 - (b) Model and serial number of machines / devices.
 - (c) Brief description of the problem and symptoms.
 - (d) Ask for Call Log "Ticket Number"
- i. Based on its expertise and knowledge The Service Provider has categorized all problems in 3 levels of problems i.e. Severity Level 1, Severity Level 2 and Severity Level 3 (level 3 being the least severe). Each Severity Level corresponds to a specific response time by specific predefined resource / team. This response time varies as per Escalation Level of that problem at that given time.
 - ii. In case IBA informs the Service Provider of any problem regarding the network via helpline or by informing related contact person (mobile number provided in escalation matrix) it is registered on The Service Provider ticketing tool. This tool then keeps track of the problem and escalates it as per predefined structure till it gets resolved. The tool also keeps a record of historical tickets.
 - iii. The Service Provider support structure defines problem escalation process based on global best practices as presented in the Problem Escalation Matrix (refer to 'Problem Escalation' section). As per the severity level, each problem is escalated to the next level in case support team at previous level failed to resolve the problem within predefined timelines.

Hours of Coverage

The Service Provider will provide maintenance and support for 24x7 Basis.

Response Time

Response time to incidents reported would be as follows:

| Severity Level | Response Time |
|-----------------------|---------------|
| Severity Level 1 (S1) | XXXX |
| Severity Level 2 (S2) | XXXX |
| Severity Level 3 (S3) | XXXX |



Severity Levels

The Service Provider and concerned IBA personnel will determine and assign the severity of reported issue / case in accordance with the following definitions:

SEVERITY LEVEL 1 (S1)

A Problem that criticality impacts IBA's ability to do business. A significant number of users of the system and/or network are currently unable to perform their tasks as necessary. The system down or severely degraded. A system or major application is totally down. Examples: Network out of service or software breaks down etc.

SEVERITY LEVEL 2 (S2)

A Problem that impacts IBA's ability to do business, the severity of which is significant and may be repetitive in nature. A function of the system, network or product is impacted which impedes the IBA from meeting daily production deliverables. Examples: a peripheral (tape drive), Server Hard disk is down but business can be conducted etc.

SEVERITY LEVEL 3 (S3)

A minor problem is one that negligibly impacts IBA's ability to do business. These calls also include questions and/or general consultation. Examples: Queries etc.

Article XII

ARBITRATION

- 12.1 In case of any dispute, difference or and question which may at any time arise between the parties hereto or any person under them, arising out in respect of this letter of intent or this subject matter thereof shall be referred to the Registrar of the IBA for arbitration/settling of the dispute, failing which the decision of the court law in the jurisdiction of Karachi binding to the parties. The Arbitration proceedings will be governed by the Arbitration Act, 1940 and the Substantive and procedural law of Pakistan. The venue shall be Karachi.

Article XIII

FORCE MAJURE

- 13.1 SERVICE PROVIDER shall not be asked for return of consideration amount, in part or full nor can be used in a court of law, when failure in providing services outlined in this Agreement is due to an event beyond the control of SERVICE PROVIDER and which could not have been foreseen, prevented or avoided by a judicious person of able mind and body. These include, but are not restricted to, Acts of God, Acts of public enemy (including arson and terrorist activities), Acts of Government(s), fires, floods, epidemics, strikes, freight embargoes and unusually severe weather.



Article XIV
RENEWAL

- 14.1 This Agreement shall be renewed with mutual consent & satisfactory performance upon completion of one year if the IBA, Karachi and the SERVICE PROVIDER agree so.

Article XV
TERMINATION

- 15.1 "IBA" may terminate this agreement if the job is not executed according to the requirement at any time after issuing a 15 days' notice.

Article XVII
INDEMNITY

- 16.1 "THE SERVICE PROVIDER" in its individual capacity shall indemnify and keep IBA and any person claiming through IBA fully indemnified and harmless from and against all damages, cost and expenses caused to or incurred by "THE SERVICE PROVIDER", as a result of any defect in the title of IBA or any fault, neglect or omission by the "THE SERVICE PROVIDER" which disturbs or damage the reputation, quality or the standard of services provided by "IBA" and any person claiming through the IBA.

Article XVII
NOTICE

- 17.1 Any notice given under this AGREEMENT shall be sufficient if it is in writing and if sent by courier or registered mail.

Article XVIII
INTEGRITY PACT

- 18.1 The intention not to obtain the procurement / work of any Contract, right, interest, privilege, or other obligation or benefit from the IBA or any administrative or financial offices thereof or any other department under the control of the IBA through any corrupt practice(s).
- 18.2 Without limiting the generality of the forgoing the SERVICE PROVIDER, represents and warrants that it has fully declared the charges, fees, commission, taxes, levies etc, paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within the IBA directly or indirectly through any means any commission, gratification, bribe, gifts, kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement or service contract or order or other obligations whatsoever from the IBA, except that which has been expressly declared pursuant hereto.
- 18.3 The SERVICE PROVIDER, accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action



likely to degrade the purpose of declaration, representation and warranty. It agrees that any contract/order obtained aforesaid shall without prejudice to any other right & remedies available to the IBA under any law, contract, or other instrument, be stand void at the discretion of the IBA.

- 18.4 Notwithstanding any right and remedies exercised by the IBA in this regard, SERVICE PROVIDER, agrees to indemnify the IBA for any loss or damage incurred by it on account of its corrupt business practice & further pay compensation to the IBA in any amount equivalent to the loss of any commission, gratification, bribe, gifts, kickback given by the SERVICE PROVIDER, as aforesaid for the purpose of obtaining or inducing procurement /work/ service or other obligation or benefit in whatsoever from the IBA.

Article XIX
MISCELLANEOUS

- 19.1 The terms and conditions of the AGREEMENT have been read over to the parties which they admit to be correct and abide by the same.
- 19.2 The validity of the contract will be effective from 23 June 2025 to 23 June 2026.
- 19.3 All terms and conditions of tender vide # IT/18/24-25 will be the integral part of this agreement and can't be revoked.

IN WITNESS WHEREOF both the parties hereto have set & subscribed their respective hands to this agreement at Karachi on the date as mentioned above.

Dr. Muhammad Asad Ilyas
Registrar
IBA, Karachi

CNIC # _____
Address: _____
Registrar
Institute of Business
Administration Main Campus
University Road, Karachi

WITNESS:

1. SA

For M/s Techtrix System
NAME: Abdul Karim Dhedhi

CNIC # 42000-0395271-9
Address: _____

G-18/6, KDA Scheme 5, Clifton Block-8
Karachi, Pakistan.

2. _____



CNIC # 42401-1999900-9

Address:

Head of Procurement
Institute of Business
Administration Main Campus
University Road, Karachi

Focal Person IBA

Mr. Mansoor Ali

M/s Techtrix System

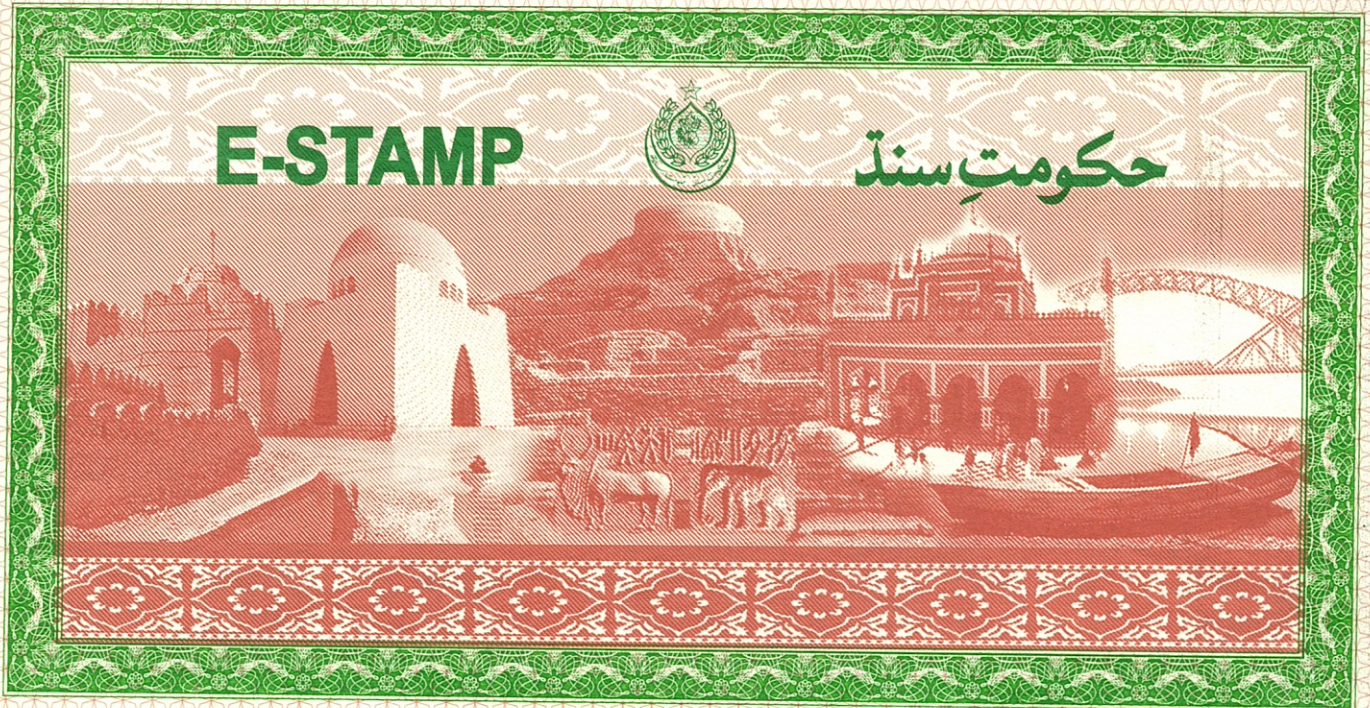
NAME: Mr. Naseem Latif (Business Unit Head)

CNIC # 42101-6072180-3

Address:

G-18/6, KDA Scheme 5, Clifton Block-8,
Karachi, Pakistan





NBP-0002-2505270007578280

GoS-KHI-BF8A2F40F8B985FD

Non-Judicial**Rs 26,520/-**

Description : Contract - 15(a)
Principal : Institute of Business Administration Karachi [27024407]
Contractor : Techtrix System [33285594]
Applicant : Abdul Karim [42000-0395271-9]
Stamp Duty Paid by : Techtrix System [33285594]
Issue Date : 27-May-2025, 01:09:26 PM
Paid Through Challan : 2025A7CBC8944110
Amount in Words : Twenty Six Thousand Five Hundred and Twenty Rupees Only

Please Write Below This Line

You can verify your e-Stamp paper by scanning the QR code or online at www.estamps.gos.pk using the 'Verification Through Web' option.



E-STAMP

CONTINUATION SHEET

Government of Sindh