

Comparative Statement
Annual Service Level Agreement for Data Centre Maintenance & Support
Tender # IT/19/25-26

Sr	Equipment	Description	Qty of Equipment	Total SLA Months	Estimate		M/s. Jaffer Business Systems (Pvt) Ltd.		M/s. Silicon Technologies		M/s. Pioneer Systems	
					Rate	Amount	Rate	Amount	Rate	Amount	Rate	Amount
1	Electrical Components	Quarterly Preventive Maintenance of Data Center Electrical System including All Electrical DBs, UPS DBs, ATS System. 1.1 Testing of Circuit breakers and switches. 1.2 Performs load balancing to prevent power overload and other power issue. 1.3 Determine the unbalance phase load. 1.4 Calibration of protective relays. 1.5 Survey and identify of high temperature excursions. 1.6 Switchgear cleaning and inspection. 1.7 Cleaning and tightening of all electrical connections and equipment enclosures. 1.8 Replacement of defective power outlets and related components. 1.9 Updating of as-built documentation. 1.10 Checking of electrical connection for all Data Center components such as CAC, UPS,ATS, Fire Suppression System, Access control, Video Surveillance and HSSD detector.	7	12	46,712.50	560,550.00	36,372.00	436,464.00	13,670.00	164,040.00	45,000.00	540,000.00
2	Uninterruptible Power Supply (UPS)	Quarterly Preventive Maintenance of UPS with complete allied accessories excluding batteries with UPS backup support. 2.1 Periodic quarterly maintenance services for the UPS unit and batteries to be performed on a mutually agreed schedule. 2.2 Replace batteries as necessary services only. 2.3 Perform health check activity of batteries quarterly.	1	12	60,665.58	727,987.00	10,698.00	128,376.00	51,621.00	619,452.00	20,000.00	240,000.00
3	Comfort Air Conditioners	Quarterly Preventive Maintenance of Comfort Air Conditioners Split & Floor-Standing units quarterly with backup support.	10	12	22,446.25	269,355.00	42,790.00	513,480.00	50,068.00	600,816.00	25,000.00	300,000.00
4	IT Rack ATS	Quarterly Preventive Maintenance of IT Rack Auto Transfer Switch (ATS) with backup support.	3	12	9,099.83	109,198.00	17,116.00	205,392.00	6,835.00	82,020.00	15,000.00	180,000.00
5	Fire Suppression System	Quarterly Preventive Maintenance of Fire Suppression System-NOVEC 1230 with complete allied accessories excluding Agent or Gas with backup support. 5.1 Perform procedure of electric actuator testing on quarterly basis.	1	12	36,399.33	436,792.00	27,814.00	333,768.00	26,885.91	322,630.92	25,000.00	300,000.00
6	VESDA	Quarterly Preventive Maintenance of Very Early Smoke Detection System (VESDA) with backup support. 6.1 Perform procedure of electric actuator testing on quarterly basis.	2	12	26,086.25	313,035.00	14,977.00	179,724.00	26,885.91	322,630.92	25,000.00	300,000.00
7	Access Control System	Quarterly Preventive Maintenance of Access Control System of All DC Room with backup support.	1	12	18,442.33	221,308.00	21,395.00	256,740.00	16,370.53	196,446.36	25,000.00	300,000.00
8	Camera Surveillance System	Quarterly Preventive Maintenance of CCTV Camera Surveillance System with complete allied accessories with backup support.	1	12	16,683.08	200,197.00	10,698.00	128,376.00	18,182.00	218,184.00	8,000.00	96,000.00
9	Shoe Wrapping Machine	Shoe Wrapping Machine Consumable only.	1	12	3,033.25	36,399.00	10,698.00	128,376.00	3,250.00	39,000.00	3,000.00	36,000.00
10	Civil & Janitorial Services	Preventive Maintenance of Cleaning the complete Data Center half yearly. Fire Protection Paint Work 1x1Y with complete maintenance of Data Center.	1	12	20,626.33	247,516.00	10,698.00	128,376.00			25,000.00	300,000.00
Total Annual Amount of Services without Tax in PKR					3,122,337.00		2,439,072.00		2,565,220.20		2,592,000.00	
15% SST					468,350.55		365,860.80		384,783.03		388,800.00	
Grand Total Annual Amount with All Taxes in PKR					3,590,687.55		2,804,932.80		2,950,003.23		2,980,800.00	
Quoted Grand Total Annual Amount with All Taxes in PKR							2,804,817.80		2,949,996.00			

Muhammad Anwar	Chairperson PC-B	Chief Librarian	
Mansoor Ali	Member PC-B	Manager IT	
Muhammad Haseeb Khan	External Member PC-B	Procurement Officer, DOW University	
Muhammad Naveed Akhtar	External Member PC-B	Chief Accounts Officer, KIBGE UoK	
Shahab Uddin Khan	Member PC-B	Assistant Registrar	
Muhammad Hanif	Member PC-B	Assistant Manager Procurement	
Mirza Mudassir Baig	Member PC-B	Assistant Manager Finance	