



Date: 30 October, 2026

Scope of Work

RFQ – 4179 – 12621 – Fiber Optic Link on Annual Rental Basis

- a) IBA, Karachi requires a dedicated 12-Core Single-Mode Fiber Optic Link on annual rental basis between IBA Main Campus and IBA Staff Town through KU Road Enclave.
- b) The successful supplier/service provider may survey the site and quote services accordingly before the closing date and time of RFQ:
 - Point of Contact: Mr. Muhammad Kamran Khan, Manager IT (Network).
 - Contact No.: +92-332-2229043
 - Location: IBA Main Campus, University Enclave, University Road, Karachi.
 - Day & Time: 02 November, 2026 to 03 November, 2026, from 11:00 AM to 04:00 PM
- c) The successful supplier/service provider will be responsible for the complete provision, operation, and maintenance of the Fiber Optic Link for a period of **twelve (12) months** from IBA, Main Campus, to IBA Staff Town, University Enclave, University Road, Karachi. Including;
 - i) **Fiber Link Provisioning:** Provision of a dedicated 12-Core Single-Mode Fiber Optic Link. All 12 cores shall be dedicated to IBA.
 - ii) **Installation & Deployment:** Complete route survey, fiber laying/deployment, required ducting/protection, termination, fusion splicing, ODF arrangements, testing, and commissioning.
 - iii) **Permissions/NOCs:** Obtaining and maintaining all required permissions, NOCs, right-of-way, and access arrangements from Karachi University and other relevant authorities, where applicable.
 - iv) **Testing & Commissioning:** OTDR, optical loss, continuity, and end-to-end testing, with test reports provided to IBA.
 - v) **24x7 Support:** Provision of 24x7x365 technical support with Tier 1, Tier 2, and Tier 3 escalation.
 - vi) **Maintenance & Fault Restoration:** Complete responsibility for maintenance, troubleshooting, fiber-cut repair, splicing, replacement of damaged fiber/passive infrastructure, and service restoration during the rental period, without additional charges to IBA.
 - vii) **Fault Response:** For a complete link failure or fiber cut, the Service Provider shall acknowledge the complaint within 30 minutes, arrange on-site response within 2 hours, and make all reasonable efforts to restore the service at the earliest possible time.
 - viii) **Temporary Restoration:** Where permanent restoration requires additional time, a temporary/alternate restoration shall be provided where technically feasible.
 - ix) **Planned Maintenance:** Planned maintenance shall be communicated to IBA ICT in advance and carried out with minimum disruption to IBA operations.
 - x) **Fault Reporting:** The Service Provider shall maintain fault records and provide Root Cause Analysis (RCA) for major or repeated service interruptions upon request.
 - xi) **All-Inclusive Rental:** All manpower, tools, equipment, materials, splicing, testing, maintenance, and routine fault restoration required for the rented Fiber Link shall be included in the annual rental charges.

d) The successful supplier/service provider will be responsible to provide any other necessary accessories required during the execution of work.

e) The successful supplier/service provider will be responsible for repairing or replace for any physical damage of items or property related to IBA, Karachi and the University of Karachi, that occurred from the supplier/service provider during the execution/continuation of this project.