

Tender Fee: Rs. 2,000/-
(Non-Refundable)

TENDER FORM

Tender # IT/11/20-21 SLA of Cisco Active Equipment

Date of Issue : March 22, 2021
Last Date of Submission : April 12, 2021 (3:00 pm)
Date of Opening : April 12, 2021 (3:30 pm)

Company Name: _____

NTN: _____

SRB / GST Registration Number: _____

Pay Order / Demand Draft # _____, Drawn on Bank _____

Amount of Rs. _____, Dated: _____

Notice Invitation Tender (NIT)

Tender Notice

The Institute of Business Administration, Karachi (IBA) invites sealed bids from active taxpayers of manufacturers / firms / companies / distributors / suppliers registered with relevant tax authorities (whichever is applicable) for the following tender.

Tender Title (Ref. No.)	Procedure	Bid Security
SLA of Cisco Active Equipment (IT/11/20-21)	Singe Stage One Envelope	2%
Tender Fee & Dates		
Fee: Rs.2,000/-		
Issuance start date: March 22, 2021 at 9am		
Issuance end date & time: April 12, 2021 at 3pm		
Submission date & time: March 22, 2021 to April 12, 2021 from 9am to 3pm		
Opening date & time: April 12, 2021 at 3:30pm		

Tender Document may be collected after submission of paid fee challan from the Office of **Head of Procurement, Fauji Foundation Building, IBA Main Campus, University Enclave, Karachi** on any working day (Monday to Friday). Alternatively, the tender document can be downloaded from the website. The Tender fee challan is to be generated from the IBA website <https://www.iba.edu.pk/tenders/> which may be deposited in any branch of Meezan Bank Ltd. Sealed bids should be dropped in Tender Box placed at the Security Office, Gate # 4, IBA Main Campus University Enclave Karachi and will be opened on same date & venue in the presence of the bidders representatives who may wish to attend. In case of holiday the tender shall be opened / received on the next working day at same place and time. Bid Security in form of Pay Order or Demand Draft, in favor of "IBA Karachi" along with the Tender Documents have to be submitted.

Kindly mention "Tender Number" at top left corner of the envelope.

N.B. IBA Karachi reserves the right to reject any bid or cancel the bidding process subject to relevant provision of SPP Rules 2010.

REGISTRAR

IBA, Main Campus, Univeristy Enclave, Karachi 75270

111-422-422 Fax (92-21) 99261508

Contact Person Sr. Executive Purchase on 38104700 ext: 2150

Email tenders@iba.edu.pk Website <https://www.iba.edu.pk/tenders/>

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1. Introduction

Dear Tenderer:

Thank you the interest you have shown in response to the IBA's advertisement which has floated in IBA & SPPRA websites and leading newspapers on March 22, 2021 to "SLA of Cisco Active Equipment".

The Institute of Business Administration, Karachi (IBA) is the oldest business school outside North America. It was established in 1955 with initial technical support provided by the Wharton School of Finance, University of Pennsylvania. Later, the University of Southern California (USC) set up various facilities at the IBA & several prominent American professors were assigned to the IBA. The course contents, the curriculum, the pedagogical tools & the assessment & testing methods were developed under the guidance of reputed scholars from these two institutions. IBA has zealously guarded the high standards & academic traditions it had inherited from Wharton & USC while adapting and adjusting them with the passage of time.

We expect to avail services/works/items of high standards meet our prime & basic specifications through this transaction.

Please contact Executive Purchase-ICT on 38104700 ext: 2155 for any information and query

Thank you.

-sd-

Registrar

2. Instructions

(a) Sign & Stamp

It is necessary to fill in the Tender Form meticulously and sign & stamp each and every page. Moreover, attach required supporting document according to the requirement. The tender document will be accepted ONLY on the IBA's prescribed Tender Document available on IBA's Website.

(b) Filling of Tender Form

It is of utmost important to fill in the Tender Form in writing in ink or type. Do not leave any column/item blank. If you want to leave the item/column un-answered please, write 'Doesn't Apply/Doesn't Arise'. If you need more space please attach a paper & clearly mention item/column name or number etc that referred the column/item of the Tender Form.

(c) Collection of Tender

You can collect the Tender Document from the office of Head of Procurement, Ground Floor, Fauji Foundation IBA Main Campus, University Enclave, Karachi from March 22, 2021 to April 12, 2021 during working 9:00 AM to 3:00.

(d) Submission of Tender

The last date of submit the Tender Document in sealed envelope in April 12, 2021 by 3pm in the Office of the Head of Procurement, Ground Floor, Fauji Foundation IBA Main Campus, University Enclave, Karachi. The Tender will be opened on same day at 3:30 PM in the presence of representatives who may care to attend.

(e) Tender Number

Please mention "Tender Number" at top left corner of the envelopes. IBA, Karachi may reject any bid subject to relevant provision of SPP Rules 2010 and may cancel the bidding Process at any time prior to acceptance of bid or proposal as per Rule-25(i) of said rules.

(f) Communication

Any request for clarification regarding technical specification should be submitted in writing to:

Contact Person (IBA):	Muhammad Ebad UI Haq Executive Procurement ICT Institute of Business Administration, Main Campus, University Enclave, Karachi
Tel #	: 021 38104700, Ext: 2155
Email	: ehaq@iba.edu.pk ; tenders@iba.edu.pk

Stamp & Signature

(g) Submission of Documents and Address

Separate envelopes clearly labeled for 'Original Document', 'Copy' and 'Bid Security' must be submitted on or before last date to submit the tender documents. Tender Document can be dropped by hand or courier in Tender Box placed at the office of Head of Procurement, Ground Floor, Fauji Foundation IBA Main Campus, University Enclave, Karachi by the last date indicated for submission. **Tender Document received by fax or email will not be accepted.**

(h) Submission of Tender

The complete tender document should be submitted by 3:00PM on April 12, 2021 at the Office of Head of Procurement, Ground Floor, Fauji Foundation IBA Main Campus, University Enclave, Karachi

(i) Date of Opening of Tender

Bid will be opened on April 12, 2021 at 3:30 hours at Office of the Head of Procurement IBA Main Campus in presence of representative bidders who may care to attend.

(j) Demonstration

The Bidder contactor manufacturer/firms/companies/distributors/suppliers will compulsorily provide a demonstration unit of the quoted product for testing / evaluation purposes. The demonstration unit should be exactly of the same specification as quoted by the manufacturer /firms/company's /distributors/ suppliers. In case the demo unit isn't according to the specification required by IBA or quoted by the manufacturer/firms/companies/distributors/suppliers, the tender may be liable to rejection. Sample, if any, of the quoted item may be provided with the tender form duly stamped by the company.

(k) Rights

Competent authorities reserve the rights to accept or reject any quotation / tender without any reason thereof.

(l) Mode of Services

Supply and Service will be required at IBA, Main Campus including IBA boys hostel, IBA girls hostel and IBA staff town at University Enclave, Karachi and IBA City Campus, M.A Jinnah Road, Karachi. IBA not liable to pay any Custom duty, Levies, Taxes, Demurrage or any other charges, Warehousing, Logistics etc.

(m) Clarification / Proof

Please submit copies of certificates of registration with Sales Tax and Income Tax departments. The manufacturer /firms/companies /distributors/ suppliers should also provide copy(ies) of certificate(s) etc as proof of their claim.

3. Bidding Data

- (a) **Name of Procuring Agency:** Institute of Business Administration, Karachi
- (b) **Brief Description of procurement:** SLA of Cisco Active Equipment
- (c) **Procuring Agency's address:** -Main Campus, University Enclave, Karachi
- (d) **Amount of Bid Security:** - Bid Security of 2% of total amount/cost will be submitted along with Tender Documents in shape of PAY ORDER / DEMAND DRAFT only in the name of Institute of Business Administration, Karachi
- (e) **Period of Bid Validity (days):** - Ninety Days
- (f) **Deadline for Submission of Bids along with time:-** The last date of submit the Tender Document in sealed envelope in April 12, 2021 by 3:00PM in the Office of the Head of Procurement , Ground Floor, Fauji Foundation IBA Main Campus, University Enclave, Karachi. The Tender will be opened on same day at 3:30 PM in the presence of representatives who may care to attend.
- (g) **Venue, Time, and Date of Bid Opening:** - Tender will be opened on April 12, 2021 on 3:30 PM at IBA Main Campus, University Enclave, Karachi.
- (h) **Time for Completion from written order of commence:** - 60 days
- (i) **Liquidity damages:** - Liquidity damages at the rate of 2% per month of the total contract amount will be imposed on delayed delivery.
- (j) **Deposit Receipt No: Date: Amount:(in words and figures) Pay Order / Demand Draft**
....., Amount :Rs.....Drawn on Bank..... Dated.....

Stamp & Signature

4. Terms & Conditions

a) Bid Security

Bid Security, in the shape of a bank draft / pay order in the name of “**Institute of Business Administration**” Karachi, equivalent to 2% of the total cost of bid, should be submitted along with the tender documents.

b) Performance Security

Successful bidder should provide 5% Performance Security of total value of Purchase Order / Work Order in the form of Pay Order or bank guarantee before submission of invoice. The Performance Security shall extend at least three months beyond the Date of Delivery/Completion of contract.

c) Validity of the Tender

All proposal and prices shall remain valid for a period of 90 days from the closing date of the submission of the proposal. However, the Manufacturer /firms /companies /distributors /suppliers is encouraged to state a longer period of validity for the proposal.

d) Currency

All currency in the proposal shall be quoted in Pakistan Rupees (PKR).

e) Ownership

The ownership of all products and services rendered under any contract arising as a result of this tender will be the sole property of IBA.

f) Arbitration and Governing Law

This tender and any contract executed pursuant to this tender shall be governed by and construed in accordance with the laws of Pakistan. The IBA and all Manufacturer / firms / companies / distributors / suppliers responding to this tender and parties to any contract executed pursuant to this tender shall submit to the exclusive jurisdiction of the Pakistani Courts. The arbitration proceeding will be governed by the Arbitration Act, 1940, and the substantive and procedural law of Pakistan. The venue shall be Karachi.

g) Acceptance of Tender

The IBA reserves the right not to accept the lowest or any tender and to annul the bidding process without assigning any reason whatsoever. IBA Karachi may ask to provide demo unit which Service Provider quoted in the tender. After the final inspection of the unit the decision will be made.

Bidder MUST quote prices as per requirement mentioned in the Tender Document.

Stamp & Signature

h) Material

Material of this order is subject to final inspection from Competent Authority Technical Team at the time of delivery.

i) Cancellation

IBA reserves the right to cancel any or all of the above items if material is not in accordance with its specifications or if the delivery is delayed.

j) GST

GST will be paid on applicable items only.

k) Liquidity Damages

Liquidity damages at the rate of 2% per month of the total contract amount will be imposed on delayed delivery or work up to 10% of the total contract value.

l) Increase in Price

No increase in the value of above mentioned items will be accepted on account of either unit price, total price, any or all other charges, duties, taxes, scope of supply and or any other head of account shall be allowed.

m) Quantity

Competent Authority reserves the right to change / alter / remove any item or article or reduce / enhance quantity without assigning any reason thereof.

n) Invoice

Payment would be made at the end of each quarter. Invoice / bill should be submitted to Procurement Department.

o) Stamp Duty

Stamp duty 0.35% against total value of Purchase Order will be levied accordingly.

p) Conditional / Optional / Alternate Bids:

Such bids will not be accepted.

Stamp & Signature

5. Integrity Pact

- (a) Its intention not to obtain the Provide & Supply work of any Contract, right, interest, privilege, or other obligation or benefit from the IBA or any administrative or financial offices thereof or any other department under the control of the IBA through any corrupt practice(s).
- (b) Without limiting the generality of the forgoing the Bidder represents and warrants that it has fully declared the charges, fees, commission, taxes, levies etc, paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within the IBA directly or indirectly through any means any commission, gratification, bribe, gifts, kickback whether described as consultation fee or otherwise, with the object of obtaining or including the Provide & Supply or service contract or order or other obligations whatsoever from the IBA, except that which has been expressly declared pursuant hereto.
- (c) The Bidder accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action likely to degrade the purpose of declaration, representation and warranty. It agrees that any contract/order obtained aforesaid shall without prejudice to any other right & remedies available to the IBA under any law, contract, or other instrument, be stand void at the discretion of the IBA.
- (d) Notwithstanding any right and remedies exercised by the IBA in this regard, Bidder agrees to indemnify the IBA for any loss or damage incurred by it on account of its corrupt business practice & further pay compensation to the IBA in any amount equivalent to the loss of any commission, gratification, bribe, gifts, kickback given by the company/firm/supplier/agency/bidder as aforesaid for the purpose of obtaining or inducing Provide & Supply/work/service or other obligation or benefit in whatsoever from the IBA.

Note:

This integrity pact is mandatory requirement other than auxiliary services / works.

Stamp & Signature

6. Technical Requirements, Scope & Bill of Quantity

a) Scope of Work

- 1) The Selected Bidder will be responsible for the smooth and full-fledged functioning of hardware included in the SLA as per the BoQ, during its effective period.
- 2) The scope of this bid, and its subsequent order, is to provide Support / warranties of IT equipment and components included in BOQ.
- 3) The selected bidder will be responsible to respond as specified below to calls, whether normal or urgent, for maintenance / support / replacement etc. of items which are part of this BoQ.
 - i. Critical: Urgent response and replace faulty equipment.
 - ii. NBD: Next Business Day delivery of replacement hardware.
- 4) The selected bidder should be responsible for handle level 2 and 3 technical support issues.
- 5) The selected bidder should be responsible log ticket to Cisco Tech Support for Critical problems.
- 6) Selected bidder shall be responsible for providing minimum one years of services. Bidders may conduct survey of the equipment and quote services accordingly.
- 7) Bidder must provide backup or replacement of any hardware with the same or higher Specification. Equipment of lower specification will NOT be acceptable.
- 8) Bidder must provide backup in case of delay in delivery of relevant model, as specified above.
- 9) Onsite comprehensive replacement Warranty period of one years is mandatory which includes replacement of the Network Equipment (if necessary) without any additional cost.

b) **Bill of Quantity**

S.#	Product	Description	Serial No.	Service Level	Qty	Rate	Amount
1	WS-C2960X-48FPS-L	CATALYST 2960-X 48GIGE POE 740w 4x1G SFP LANE	FOC1817Y27S, FOC1817Y27D, FOC1817Y27E, FOC1817Y27P, FOC1817Y27X, FOC1817Y283, FOC1817Y286, FOC1817Y28, FOC1817Y29H, FOC1817V29Y,FOC1817Y2AA, FOC1817Y2BO,FOC1817Y2B2,FOC1817Y2B7,FOC1817Y2 B9FOC1817Y26Z,FOC1817Y270,FOC1817Y271,FOC1817 Y273,FOC1817Y274, FOC1817Y276,FOC1817Y279, FOC1817Y27A, FOC1817Y27J, FOC1817Y27Q, FOC1817Y27U, FOC1817Y289, FOC1817Y28J, FOC1817Y28K, FOC1817Y29A, FOC1817Y29L, FOC1817Y2A5, FOC1817Y2AH,FOC1817Y2B5, FOC1817Y2B8	Next Business Day	35		
2	WS-C2960X-24PS-L	CATALYST 2960-X 24 GIGE POE 370w 4x1G SFP LANE	FCW1812A3QH,FCW1812A3RM,F CW1812A3RS, FCW1812A48F,FCW1812A48S, FCW1812A3PQ, FCW1812A3Q6, FCW1812A3QF, FCW1812A3RU, FCW1812A3S6, FCW1812A45X, FCW1812A48A, FCW1812A48E, FCW1812A48H	Next Business Day	14		
3	AIR-CAP3501 1 -E-K9	802.11G/N CTRL- BASEDAP W/CLEANAI R;INT ANT;E RN	FCZ1822J101,FCZ1822J102,FCZ1822J103,FCZ1822J104,F CZ1822J111,FCZ1822J112,FCZ1822J113,FCZ1822J114,F CZ1822J115,FCZ1822J116,FCZ1822J117,FCZ1822J118,F CZ1822J119,FCZ1822J11A,FCZ1S22J11F,FCZ1822J11G,F CZ1822J11H,FCZ1822J11J	Next Business Day	18		
4	CP-6921- CL-K9	CISCO UC PHONE 6921,CHARC OAL,S LIMLINE HEADSET	PUC181302AS,PUC1815094K,PUC 18160VEH,PUC18160VFP,PUC181 60Vfq,PUC18160VHO,PUC18160V H3,PUC18160VHY,PUC18160VI8,P UC18160VJE,PUC18160VIF,PUC18 160VIT,PUC18160VIW,PUC18160V IY,PUC18160VJ2,PUC1818021M, PUC1818022Z,PUC181802- 76,PUC1818028L,PUC1818028S,P UC1818029J,PUC181802BA,PUC18 1802G8,PUC181802PW,PUC18180 2YF,PUC181803CK,PUC182103NS, PUC18210307,PUC2821030V,PUC 182103RO,PUC182103SW,PUC182 103US,PUC182103UV, PUC182103UW,PUC182103VO,PU C182103WF,PUC182103XB,PUC18 1802YR,PUC181802ZW,PUC1818030Q	Next Business Day	40		

5	CP-7925G-E-K9	[CISCO 7925G ETSI;BATIER Y/PO WER SUPPLY NOT" INCL]	IAC1819A02W,IAC1819A04C,IAC1819A04F,IAC1819A04L,IAC1819AOSN,IAC1819AOSQ,IAC1819AOAS,IAC1819AOBB,IAC18190AODJ,IAC1819AOE2	Next Business Day	10		
	CP-PWR-7925G	[CISCO 7925G POWER SUPPLY FOR UNITED KINGDOM					
	CP-BATT-7925G-EXT	[CISCO 7925G BATTERY EXTENDED					
6	MIG-CUCM-ENHP-A	Migration to UC Manager 9x10 Enh Plus-less than 1K Users	FCH1813VOWZ, FCH1813V0ZP	Critical	100		
	UCSS-U-CMENP-A-1-1	UC Manager Enh Plus UCSS less than 1K Users			100		
	MIG-CUCM-USR-A	Migration to UC Manager Enchnced			415		
	UCSS-U-UCM-A-1-1	UC Manager UCSS-1ENH User One Year Sub Tier A			415		
	MIG-CUCM-BASIC-A	Migration to UC Manager Basic-less than 1K Users			50		
	UCSS-UUCMBA S-A-1-1	UC Manager UCSS-1Basic User One Year Sub Tier A			50		
	MIG-UCXN9-USR	Mig Unity 4x or later/Unity Cxn 1x to Unity Cxn 9x User			500		
	UCSS-U-MSG-1-1	UCSS for Unity or Unity Connection-1 user One Year Sub			500		
	UCSC-C220-	UCS C220 M3S BE			2		

	M3SBE=	Server					
	VMW-VS5-ST-1A=	VM ware vSphere 5 Standard (1CPU) 1YR Support Required			4		
7	AIR-CT5508-100-K9	[CISCO 5508 SERIES WIRELESS CONTROLLE R FOR UP TO 1S with RDUNDANT POWER SUPPY	FCW1821109R	Next Business Day	1		
8	AIR-CAP16021 - C-K9	[802.11A/G/ N CTRLR-BASED AP, INT ANT, C REG DOMAIN]	FGL1822S47B, FGL1822S47C, FGL1822S47D, FGL1822S47E, FGL1822S47F, FGL1822S47G, FGL1822S47H, FGL1822S47J, FGL1822S47K, FGL1822S47LFGL1822S47M, FGL1822S47N, FGL1822S47P, FGL1822S47Q, FGL1822S47R, FGL1822S47S, FGL1822S47T, FGL1822S47U, FGL1822S47V, FGL1822S47W, FGL1822S47X, FGL1822S47Y, FGL1822S47Z, FGL1822S480, FGL1822S481, FGL1822S482, FGL1822S483, FGL1822S484, FGL1822S485, FGL1822S486, FGL1822S487, FGL1822S488, FGL1822S489, FGL1822S48A, FGL1822S48B, FGL1822S48C, FGL1822S48D, FGL1822S48E, FGL1822S48H, FGL1822S48J	Next Business Day	40		
9	CP-7821-K9=	[CISCO UC PHONE 7821	WZP181309AZ, WZP18130IUO, WZP18130K97, WZP18130KAS, WZP1813002W, WZP181300FI, WZP181300FI, WZP181300FJ, WZP181300GL, WZP18130P2H, WZP18130PMI, WZP18130PWH, WZP18130Q2X, WZP18130QG8, WZP18130QMO, WZP18130QZJ, WZP18130QZK, WZP18130QZL, WZP18130QZX, WZP18130R1Z, WZP18130R2S, WZP18130R4D, WZP18130R4F, WZP18130R4J, WZP18130RD5, WZP18130RE0, WZP18130S2D, WZP18130S4A, WZP18130S8G, WZP181401NQ	Next Business Day	30		

Stamp & Signature

Total	
13% SRB	
Grand Total Amount (Per Year)	

Grand Total Amount Per Year Rupees (in words) _____

Stamp & Signature

7. Bidder Qualification Criteria

Only those bidders can apply in this tender who fulfil the mandatory criteria. Please attach supporting documents / evidence of your claim(s).

S. No	Mandatory Eligibility Criteria (Attach Supporting Document)	Remarks Yes / No
1	Last 3 years (at least) relevant experience.	
2	Last 3 years' turn over with minimum 12 million (per year) as bank statement or financial statement.	
3	"Sales tax registration certificate with last month return copy both FBR and / or SRB" and NTN certificates.	
4	CISCO premium partner with at least one permanent CCIE on its payroll.	
5	Successful completion of at least three (03) similar projects completed / in hands in last three years. Testimonial from the customer or can be confirmed by IBA, Karachi, through the contact detail provided.	

 Stamp & Signature

It is hereby certified that the terms and conditions have been read, agreed upon and signed.

M/s _____

Contact Person _____

Address _____

Tel # _____ Fax _____

Mobile _____ email _____