

#### 0289-2207070000898916

#### GoS-KHI-C74D7DFE57851AE6

#### Non-Judicial

: Contract - 15(a) : IBA [00000-0000011-1]

Principal
Contractor
Applicant
Stamp Duty Paid by
Issue Date

Description

: Irshad Ali [42101-3936116-5] : Irshad Ali [42101-3936116-5] : Irshad Ali [42101-3936116-5]

Paid Through Challan

: 07-Jul-2022, 12:59:25 PM : 202230B41DACD7A1

Amount in Words

: Thirty Four Thousand Nine Hundred and Sixty Four Rupees Only

Please Write Below This Line

#### AGREEMENT

Rs 34,964/-

### **Provide, Supply & Installation of Wireless Access Points**

This AGREEMENT is executed at KARACHI, on this day July 14, 2022

#### BETWEEN

M/s. Institute of Business Administration, Karachi through its Registrar, located at Main Campus, University Enclave, Karachi, hereinafter called and referred to as "IBA" (which expression shall wherever the context so permits, be deemed to include its legal representatives, executors, successors, and assigns) of the FIRST PART.

#### AND

M/s. Multilink Engineering, having its Regional office at Office # 604, Caesars Towers, Main Shahrah-e-Faisal, Karachi, hereinafter referred to as "THE SUPPLIER" (which expression shall wherever the context so permits be deemed to include its legal representatives, executors, successor and assign), through its proprietor Muhammad Ali, holding CNIC No. 35102-6473822-5 on the SECOND PART.

WHEREAS "IBA" intends to obtain Provide, Supply & Installation of Wireless Access Points vide tender # IT/24/21-22 up to the entire satisfaction & handing over the material(s) to the "IBA" having accepted the offer in a finished form complete in all respect.

#### NOW IT IS HEREBY AGREED & DECLARED BY AND BETWEEN THE PARTIES AS FOLLOWS:

#### WITNESSED

"IBA" hereby offer to appoint "THE SUPPLIER" as their supplier for the specific purpose of "Provide, Supply & Installation of Wireless Access Points" vide tender # IT/24/21-22. "THE SUPPLIER" hereby agree to the offer of the "IBA" in acceptance of the terms & conditions hereby below forth.

Provide, Supply & Installation of Wireless Access Points vide tender # IT/24/21-22



# Article I: SCOPE OF SUPPLY & SERVICES

- 1.1 "THE SUPPLIER" agrees to provide, supply & install Wireless Access Points to "IBA" whenever and wherever form is required as per the terms & conditions of this Agreement.
- 1.2 "THE SUPPLIER" will coordinate their work with the Head of ICT, of the "IBA" who will assist "THE SUPPLIER" in the supervision of the proposed Provide, Supply & Installation of Wireless Access Points.
- 1.3 "THE SUPPLIER" will visit the Procurement Department located at Main Campus, University Road, Karachi as & when required with a prior appointment.
- 1.4 "THE SUPPLIER" hereby agrees to accept the variation, if occurred, in the scope of professional services and works with mutual consent on acceptable cost/price/charges/amount inclusive of all taxes and levies.
- 1.5 All logistic charges will be borne by "THE SUPPLIER".
- 1.6 The SUPPLIER shall be responsible to provide hardware support with parts.
- 1.7 Support from the Senior Hardware Engineers shall be available from the company in solving and troubleshooting the problems if IBA Karachi needs any guidelines.
- 1.8 If the problem is not solved within the agreed timeframe according to the severity level, thereafter, the Company shall provide a backup unit. SUPPLIER is also bound to arrange at least 15 % of the hardware inventory as a backup in the company office.
- 1.9 The SUPPLIER shall be bound to monitor the maintenance and repair work and furnish a complete report to IBA authorities as per SLA on monthly basis or according to the requirement of the IBA authorities.
- 1.10 The maintenance contract shall be with parts (without consumable parts), services and labour.
- 1.11 Service of all the equipment shall be carried out. The service plan shall be discussed with IBA authorities before its execution. The plan is to be provided by IBA authorities.
- 1.12 All faulty parts are covered under this agreement and replaced with OEM/COMPATIBLE parts.
- 1.13 No dispute rises regarding the replacement of faulty parts from the company except consumable (Accessories are compatible with 3 months warranty) items under this agreement.
- 1.14 SUPPLIER must provide backup units if original equipment requires repair. If SUPPLIER fails to do so, a penalty of 2% of the total contract amount per day, until the backup unit is delivered to IBA or the original unit is returned to IBA after performing required maintenance/replacement on the part or machine as a whole.
- 1.15 All equipment to be covered under this SLA shall be inspected by the SUPPLIER, before signing this agreement, to ensure that the operating conditions of the equipment are duly fulfilled.
- 1.16 Delivery time must be within 60 days from the date of the Purchase Order.

# Article II: SCOPE OF PROFESSIONAL SERVICES

- 2.1 "THE SUPPLIER" will provide 'Supply and Installation of Wireless Access Points' at IBA Main Campus, University Enclave, University Road, Karachi.
- 2.2 "THE SUPPLIER" hereby agree and acknowledges the periodic supervision of the supplies and to check the execution of Wireless Access Points following the description & specification.
- 2.3 "THE SUPPLIER" hereby agree and acknowledges the acceptance of attending the meetings with the Head of Procurement "IBA" as & when required.
- 2.4 "THE SUPPLIER" hereby agrees to accept the variation, if occurred, in the scope of professional services and works with mutual consent on acceptable cost/price/charges/amount inclusive of all taxes and levies.
- 2.5 All staff must have CNIC and mention to discourage work through child labour.
- 2.6 "THE SUPPLIER" accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action likely to degrade the purpose of declaration, representation and warranty.
- 2.7 This Agreement shall be in effect from July \_\_\_, 2022 to July \_\_\_, 2025 and subject to the SUPPLIER inspection of the equipment to ensure that they are in working order.
- 2.8 SUPPLIER will ensure the following:

2.8.1 Service Level: Service Offering Includes:

Maintenance	Physical inspection of complete equipment
Performance	Performance Tests and adjustments
Back-up units	Only with parts agreement as per the list.

- 2.8.2 Performance Goals:
  - a. 24 Hrs Response Time.
  - b. On-site support
  - c. Provide a backup unit if required.
- 2.8.3 Performance Measures:
  - a. 90% of equipment repaired on site
  - b. Turnaround time for a repair is a Maximum of 2 days or provide a backup unit.
  - c. IBA can request other performance measures apart from the above which may be negotiated on a case-by-case basis.
- 2.8.4 Physical inspection of complete equipment.
- 2.8.5 Performance tests and adjustments.
- 2.8.6 Performance engineering modification and changes, if recommended by IBA.
- 2.8.7 Responsible for the smooth functioning of provided Hardware as per BOQ.
- 2.8.8 Equipment is fully operational and performs properly and meets SBD's Requirements.
- 2.8.9 The scope of the project is to provide warranties for all IT equipment and components requested in BOQ.

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- 2.8.10 Responsible to respond to events on an urgent basis as per SLA mentioned in the bidding document.
- 2.8.11 Responsible to provide backup or replacement of any hardware with the same or higher Specification. IBA will not accept any low-specification hardware.
- 2.8.12 Provide Backup in case of delay in part replacement.
- 2.8.13 The SUPPLIER must maintain a backup/surplus inventory up to a minimum of 15% for each item quoted in the bid.
- 2.8.14 The maximum response time should be less than 04 (four) hours from the time the complaint is logged.
- 2.8.15 Any value-added service bundled with no impact on the BOQ, or service level, shall be acceptable.
- 2.8.16 The SUPPLIER will sign a Service level agreement (SLA) with parts for three years, an extension of which shall be dependent on satisfactory performance for the previous year(s).
- 2.8.17 THE SUPPLIER must have a team of technically qualified staff on payroll for providing repair & maintenance services.
- 2.8.18 THE SUPPLIER bound to all defective items shall be replaced with the new and same brand.

#### Article III WARRANTY

3.1 Comprehensive 3-year OEM replacement warranty.

### Article IV REMUNERATION

4.1 The cost offered by the SUPPLIER is Rs. 9,989,626/- (inclusive of all taxes) Provide, Supply & Installation of Wireless Access Points vide tender # IT/24/21-22 variation may occur. The cost is inclusive of labor/transportation/supplies/taxes/levies/custom duties etc. Details of items are appended below:

Sr#	Specification	Qty	Rates	<b>Total Amount</b>
1	Wireless Access Point Internal	40	64,237.00	2,569,480.00
	Antennas			
	Part # WA6622, Brand: H3C			
	06 Streams Dual Radio 802.11ax/ac/n			
	Access Point, FIT (Support: CT-			
	Foundation Basic Service 3Y 5×9 Next			
	Business Day-S, INT)			
2	Wireless Access Point Internal	23	72,658.00	1,671,134.00
	Antennas			
	Part # WA6330, Brand: H3C			
	06 Streams Triple Radio 802.11ax/ac/n			
	Access Point, FIT (Support: CT-			
	Foundation Basic Service 3Y 5×9 Next			
	Business Day-S, INT)			

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3	Wireless Access Point Internal	23	106,664.00	2,453,272.00
	Antennas			
	Part # WA6638, Brand: H3C			
	12 Streams Triple Radio 802.11ax/ac/n			
	Access Point, FIT (Support: CT-			
	Foundation Basic Service 3Y 5×9 Next			
	Business Day-S, INT)			
4	Wireless Access Point Internal	28	48,983.00	1,371,524.00
	Antennas			
	Part # WA6320, Brand: H3C			
	04 Streams Dual Radio 802.11ax/ac/n			
	Access Point, FIT (Support: CT-			
	Foundation Basic Service 3Y 5×9 Next			
	Business Day-S, INT)			
5	Wireless Access Point Internal	04	48,187.00	192,748.00
	Antennas			
	Part # WA6320H, Brand: H3C			
	04 Streams Dual Radio 802.11ax/ac/n			
	Walljack Access Point, FIT (Support: CT-			
	Foundation Basic Service 3Y 5×9 Next			
	Business Day-S, INT)			
6	Wireless Access Point Outdoor	08	15,666.00	125,328.00
	Installation Kits			
	Part # WA5630X, Brand: H3C or			
	Compatible Equivalent			
	Outdoor Access Point			
	Installation/Mounting Kits (Support:			
	CT-Foundation Basic Service 3Y 5×9			
7	Next Business Day-S, INT)	00	10 222 62	154 555 50
7	Wireless Access Point Adapter Power	08	19,332.00	154,656.00
	Supply  Brand: U2C or Compatible Equivalent			
	Brand: H3C or Compatible Equivalent 55V 60W Power on Ethernet (PoE)			
	Adapter Power Supply (Support: CT-			
	Foundation Basic Service 3Y 5×9 Next			
	Business Day-S, INT)			
	243.11633 24y 3, 1141 j	1	Total	9 529 1/2 00
	Total 17% GST (If Applicable) Grand Total			8,538,142.00 1,451,484.14
				9,989,626.00
Marine Marine			Grand Total	3,303,020.00

- 4.2 Liquidity damages a the rate of 2% per month, of the total agreed on payment as per Purchase Order, of the total cost, will be imposed in case of delayed delivery services. Services will be deemed completed in finished form as per specification and "THE SUPPLIER" have to deliver the required number of Provide, Supply & Installation of Wireless Access Points to IBA.
- 4.3 Performance Security 5% of the total amount of Purchase Order will be provided by "THE SUPPLIER".
- 4.4 Stamp Duty @ 0.35% of the cost of the Purchase Order will be deposited in the Government treasury by the SUPPLIER. This paid Stamp Duty challan would be submitted along with the Bill / Invoice.
- 4.5 Tax(es)/Challan(s)/Levy(ies)/Custom Duties etc, if any or additional will be paid/borne by THE SUPPLIER as per SRO/Notification.

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# Article V PAYMENT

- 5.1 90% payment will be made after the delivery of goods as per requirement.
- 5.2 The remaining 10% payment will be made after the successful installation and configuration of supplied solution as per IBA standards.

# Article VI ANNUAL SUPPORT & MAINTENANCE TERMS

- 6.1 The Annual Agreement of Supply and Installation of Wireless Access Points shall include the following activities:
  - 6.1.1 3 years of maintenance support with parts, for all the equipment listed in BoQ.
  - 6.1.2 The Bidder will be required to undertake SLA of Supply and Installation of Wireless Access Points with support and maintenance and related components as follows:
  - 6.1.3 The bidder will be required to ensure that maintenance personnel are readily available as and when required by the IBA.
  - 6.1.4 Back-to-back support for items mentioned in the BOQ from the principal.

# Article VII FUTURE DEVELOPMENTS AND UPGRADES

- 7.1 THE SUPPLIER shall keep IBA promptly informed of any technological or regulatory changes affecting the Services.
- 7.2 Any additional requirements requested by IBA will be subject to mutually agreed additional charges based on the complexity of the requirements and/or changes.

# Article VIII DATA PROTECTION

- 8.1 In addition to and notwithstanding any other right or obligation arising under this Agreement THE SUPPLIER shall (and shall ensure that its sub-contractors shall) take all appropriate technical and organizational security measures to ensure that any or all data is protected against loss, destruction and damage, and against unauthorized access, use, modification, disclosure or other misuses, and that only THE SUPPLIER personnel designated for Services have access to the Data.
- 8.2 The SUPPLIER shall (and shall ensure that its employees, agents and subcontractors shall) in respect of the Data:
  - 8.2.1 comply with any request made or direction given by IBA in connection with the requirements of any Data Protection Laws; and not do or permit anything to be done which might jeopardize or contravene the terms of any registration, notification or authorization under the Data Protection Laws; and not process any Data (including personal or private information of personnel, of IBA) as part of the Services unless it is acting on the express written instructions of IBA, and such Data shall be treated as Confidential Information of IBA for this Agreement; and
  - 8.2.2 use the Data only to fulfil its obligations under this Agreement and to comply with instructions of IBA from time to time in connection with use of such Data, and not retain the Data for any longer than is necessary for these purposes; and
  - 8.2.3 not disclose the Data without the written authority of IBA (except for the purposes of fulfilling its obligations under this Agreement), and immediately notify such member where it becomes aware that a disclosure of Data may be required by law; and not transfer Data which has been obtained by or made available to c within one country outside that country, or allow persons outside that country to have access to it, without the prior written approval of IBA; and

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- 8.2.4 observe the provisions of, and comply with any request made or direction given by IBA in connection with, any Data Protection Laws; and
- 8.2.5 take all reasonable steps to ensure the reliability of the personnel who will have access to any Data and ensure that any employee of THE SUPPLIER (or of any of THE SUPPLIER's sub-contractors)\_requiring access to any data gives a written undertaking not to access, use, disclose or retain the Data except in performing their duties of employment and is informed that failure to comply with this undertaking may be a criminal offence and may also lead THE SUPPLIER (or, as the case may be, sub-contractor) to take disciplinary action against the employee; and
- 8.2.6 consider all suggestions by IBA's personnel to ensure that the level of protection provided for the Data is in accordance with this Agreement and to make the changes suggested (at THE SUPPLIER's cost) unless THE SUPPLIER can prove to IBA's reasonable satisfaction that they are not necessary or desirable to ensure ongoing compliance with this Clause.
- 8.2.7 Immediately notify IBA when it becomes aware of a breach of this Clause.
- 8.3 THE SUPPLIER acknowledges that any unauthorized access, destruction, alteration, addition or impediment to access or use of that Data when stored in any computer, or the publication or communication of any part or document by a person which has come to his knowledge or into his possession or custody by virtue of the performance of this Agreement (other than to a person to whom THE SUPPLIER is authorized to publish or disclose the fact or document) may be a criminal offence.

# Article IX ADD-ON EQUIPMENT

9.1 Any equipment or complete devices may be added to this Agreement at IBA's request at any time; however proportional charges for the specific equipment shall be added in the Agreement.

# Article X THE SUPPLIER'S RESPONSIBILITIES

- 10.1 THE SUPPLIER will make all reasonable endeavours to provide the "Response Time" stated in the schedule and to perform the aforesaid Repair and Maintenance Services at IBA, Karachi. In case of unavoidable delays, all legitimate efforts will be made to reduce equipment downtime.
- 10.2 Parts will be replaced as per the agreed terms of the contract.
- 10.3 Response time will be 4 hours via telephone, email or engineer visit.
- 10.4 The engineer's visit time will be 9:00 am to 4:00 pm during business hours.
- 10.5 The equipment pickup time will be 9:00 am to 4:00 pm.

## Article XI THE SUPPLIER'S OUT-OF-SCOPE RESPONSIBILITIES

- 11.1 Burnt/damaged parts replacement.
- 11.2 In terms of damage, THE SUPPLIER's Engineer will inform IBA Staff at his premises and in terms of the burnt report will share IBA within 02 working days.
- 11.3 Burnt and damaged parts would be replaced after IBA's approval and charged separately.

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## Article XII SERVICES / OBLIGATIONS OF THE SUPPLIER

- 12.1 The following section provides a detailed list of the Standard Services that are to be delivered to the Client under the terms of this Agreement.
- 12.2 It is hereby specifically agreed between the Parties that during the currency of this Agreement, and any renewal thereof, THE SUPPLIER shall be responsible for parts replacement and installation, of all or any parts (under warranty) of the Equipment which are or become defective, malfunction, or breaks down. The equipment will not be covered if there is any burning or physical damage which voids the manufacturer warranty.
- 12.3 Under this agreement hardware under manufacturer warranty will be covered as mentioned in this agreement. Application software/ signature and OS update/upgrade or data backup as mentioned in BoQ are also covered.
- 12.4 Under this agreement, any hardware that becomes faulty will be replaced by THE SUPPLIER-provided backup to operate the environment within the next business day whereas replacement of the faulty part will be provided in a later phase accordingly.
- 12.5 If THE SUPPLIER is required to replace any equipment which is not repairable or damaged or not covered under warranty, then THE SUPPLIER will submit an estimated cost for approval from the Client. The client will be required to provide an approval or purchase order within 15 days.
- 12.6 THE SUPPLIER will be providing a centralized 24/7 Service Desk facility to log calls for servicing with a dedicated resource for Client Calls. Kindly refer to the attached Call Logging procedure document which provides a detailed description of how to log a call and its works.

## Article XIII Operations & Maintenance (O&M) Support

13.1 The following shall be provided to IBA.

Number of Months	Service description
12 months	THE SUPPLIER will provide O&M support to IBA with its shared pool of resources On-Call basis.  THE SUPPLIER will provide the mobile phone numbers of the concerned technical persons and escalation.  THE SUPPLIER concerned technical personnel will reach the site / remote login / VPN /Telnet to troubleshoot the problem registered through the support call logging procedure.  During the O&M, THE SUPPLIER concerned personnel/ Help Desk Support System will update the logged call by IBA staff. In case the concerned engineer cannot resolve the reported incident, the support system will automatically engage the next level of support.  Support Levels Description:  Level 1: THE SUPPLIER engineer will provide telephonic support for minor issues and general queries of IBA.  Level 2: THE SUPPLIER engineer will try to resolve the problem remotely and if required will visit the site for onsite intervention. If the problem is not resolved at this level, then it would be escalated to Level 3.

**Level 3:** THE SUPPLIER engineer will engage a Subject Matter Expert (SME) at Level 3 to remotely rectify the problem. SME will remote login / VPN /Telnet the equipment for troubleshooting the problem. If required, THE SUPPLIER Technologies engineer will open a TAC case and engage support till the rectification of the problem.

Business-critical issues will be analyzed by the concerned technical personnel and will be communicated to IBA through the Help Desk / THE SUPPLIER personnel.

## Article XIV Call Logging System

14.1 To lodge a complaint IBA can contact THE SUPPLIER's Support desk by phone or by email, once a complaint is lodged.

Call at: 021-32780465 Ext.

Non-Working Hours / Holidays: Name: <u>Syed Justad Al</u> Number: +92 <u>330 - 3000 25</u>8

Email: Isshad ali Cmultilinkeng com

- 14.2 Reporting Service Call While reporting a service call a user/manager must provide the following information to THE SUPPLIER's helpdesk to log a service call:
  - (a) Username, Contact Numbers.
  - (b) Model and the serial number of machines/devices.
  - (c) Brief description of the problem and symptoms.
  - (d) Ask for Call Log "Ticket Number
  - 14.2.1 Based on its expertise and knowledge THE SUPPLIER has categorized all problems into 3 levels of problems i.e. Severity Level 1, Severity Level2 and Severity Level3 (level 3 being the least severe). Each Severity Level corresponds to a specific response time by a specific predefined resource/team. This response time varies as per the Escalation Level of that problem at that given time.
  - 14.2.2 In case IBA informs THE SUPPLIER of any problem regarding the network via helpline or by informing a related contact person (mobile number provided in escalation matrix) it is registered on THE SUPPLIER ticketing tool. This tool then keeps track of the problem and escalates it as per predefined structure till it gets resolved. The tool also keeps a record of historical tickets.
  - 14.2.3 THE SUPPLIER support structure defines the problem escalation process based on global best practices as presented in the Problem Escalation Matrix (refer to the 'Problem Escalation' section). As per the severity level, each problem is escalated to the next level in case the support team at the previous level failed to resolve the problem within predefined timelines.

Hours of Coverage: THE SUPPLIER will provide maintenance and support on a 24x7 basis.

Response Time: Response time to incidents reported would be as follows:

Response Time
12 Hours
24 Hours
48 Hours

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<u>Severity Levels:</u> THE SUPPLIER and concerned IBA personnel will determine and assign the severity of the reported issue/case in accordance with the following definitions:

**SEVERITY LEVEL 1 (S1):** A Problem that criticality impacts IBA's ability to do business. A significant number of users of the system and/or network are currently unable to perform their tasks as necessary. The system is down or severely degraded. A system or major application is totally down. Examples: Network out of service, hardware or software breaks down etc.

**SEVERITY LEVEL 2 (S2):** A Problem that impacts IBA's ability to do business, the severity of which is significant and may be repetitive in nature. A function of the system, network or product is impacted which impedes the IBA from meeting daily production deliverables. Examples: a peripheral (tape drive), Server Hard disk is down but business can be conducted etc.

**SEVERITY LEVEL 3 (S3):** A minor problem is one that negligibly impacts IBA's ability to do business. These calls also include questions and/or general consultation. Example: Queries etc.

### Article XV ARBITRATION

15.1 In case of any dispute, difference or question which may at any time arise between the parties hereto or any person under them, arising out in respect of this letter of intent or this subject matter hereof shall be referred to the Registrar of the IBA for arbitration/settling of the dispute, failing which the decision of the court law in the jurisdiction of Karachi binding to the parties. The Arbitration proceedings will be governed by the Arbitration Act, of 1940 and the Substantive and procedural law of Pakistan. The venue shall be Karachi.

# Article XVI TERMINATION

16.1 "IBA" may terminate this agreement if the job is not executed according to the requirement at any time after issuing a 15 days notice.

## Article XVII INDEMNITY

17.1 "THE SUPPLIER" in its individual capacity shall indemnify and keep IBA and any person claiming through IBA fully indemnified and harmless from and against all damages, costs and expenses caused to or incurred by "THE SUPPLIER", as a result of any defect in the title of IBA or any fault, neglect or omission by the "THE SUPPLIER" which disturbs or damage the reputation, quality or the standard of services provided by "IBA" and any person claiming through the IBA.

### Article XVIII NOTICE

18.1 Any notice given under this AGREEMENT shall be sufficient if it is in writing and if sent by courier or registered mail.

#### Article XIX: SEVERABILITY

19.1 If any terms covenant or condition of this agreement shall be deemed invalid or unenforceable in a court of law or equity, the remainder of this agreement shall be valid & enforced to the fullest extent permitted by prevailing law.

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# Article XX INTEGRITY PACT

- 20.1 The intention is not to obtain the procurement/work of any Contract, right, interest, privilege, or other obligation or benefit from the IBA or any administrative or financial offices thereof or any other department under the control of the IBA through any corrupt practice(s).
- 20.2 Without limiting the generality of the forgoing the M/s. Multilink Engineering represents and warrants that it has fully declared the charges, fees, commission, taxes, levies etc, paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within the IBA directly or indirectly through any means any commission, gratification, bribe, gifts, kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement or service contract or order or other obligations whatsoever from the IBA, except that which has been expressly declared pursuant hereto.
- 20.3 M/s. Multilink Engineering accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action likely to degrade the purpose of declaration, representation and warranty. It agrees that any contract/order obtained aforesaid shall without prejudice to any other right & remedies available to the IBA under any law, contact, or other instruments, be stand void at the discretion of the IBA.
- 20.4 Notwithstanding any right and remedies exercised by the IBA in this regard, M/s. Multilink Engineering agrees to indemnify the IBA for any loss or damage incurred by it on account of its corrupt business practice & further pay compensation to the IBA in any amount equivalent to the loss of any commission, gratification, bribe, gifts, kickback given by the M/s. Multilink Engineering, as aforesaid for the purpose of obtaining or inducing procurement/work/service or other obligation or benefit in whatsoever from the IBA.

### Article XXI MISCELLANEOUS

- 21.1 The terms and conditions of the AGREEMENT have been read over to the parties which they admit to being correct and abide by the same.
- 21.2 The validity of the contract will be effective from the date of issue of the Purchase Order.
- 21.3 All terms and conditions of tender vide # IT/24/21-22 will be an integral part of this agreement.

IN WITNESS WHEREOF both the parties hereto have set & subscribed their respective hands to this agreement at Karachi on the date mentioned above.

	Mohammad Asad Ilya	3	SH EN
	Former Chairperson Accounting & Law Departm	Churce H	=(mL
0		M/s. Multilink Engineering	134 +
1	Dr. Muhammad Asad Ilyas	Mubashir Mirza	-
	Registrar	Territory Sales Manager-South	
	CNIC #	CNIC # 42201-1391900-3	

Address:

Institute of Business Administration
Main Campus, University Road, Karachi

Address:
Office # 604, Caesars Towers, Main

Shahrah-e-Faisal, Karachi

WITNESS:

IBA, Karachi

**Syed Fahad Jawed** 

**Head of Procurement** 

CNIC# 42201-9125136-3

Address:

Institute of Business Administration Main Campus, University Road, Karachi M/s. Multilink Engineering

Syed Irshad Ali

Sales Engineer

CNIC # 42101-3936416-5

Address:

Office # 604, Caesars Towers, Main

Shahrah-e-Faisal, Karachi

Focal Person IBA My. Mussor Hi