

*Tender Fee: Rs.500/-
(Non-Refundable)*

TENDER FORM

SLA for Generator Syn for IBA, Main Campus

Tender # MAINT/02/18-19

Date of Issue : July 23, 2018

Last Date of Submission : August 15, 2018 (3:00 PM)

Date of Opening of Tender : August 15, 2018 (3:30 PM)

Pay Order / Demand Draft #, Drawn on Bank.....

Amount of Rs..... Dated.....

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1. Introduction

Dear Tenderer:

Thank you the interest you have shown in response to the IBA's advertisement which has floated in IBA & SSPRA websites and leading newspapers on July 23, 2018 to "SLA for Generator Syn for IBA, Main Campus".

The Institute of Business Administration, Karachi (IBA) is the oldest business school outside North America. It was established in 1955 with initial technical support provided by the Wharton School of Finance, University of Pennsylvania. Later, the University of Southern California (USC) set up various facilities at the IBA & several prominent American professors were assigned to the IBA. The course contents, the curriculum, the pedagogical tools & the assessment & testing methods were developed under the guidance of reputed scholars from these two institutions. IBA has zealously guarded the high standards & academic traditions it had inherited from Wharton & USC while adapting and adjusting them with the passage of time.

We expect to avail services/works/items of high standards meet our prime & basic specifications through this transaction.

Please contact Sr. Purchase Executive on 38104700 ext: 2150 for any information and query

Thank you.

-sd-

Registrar

2. Instructions

- (a) The Institute of Business Administration, Karachi (IBA) expects that aspirant manufacturers / firms / supplier / companies / distributors / dealers should furnish all the required documents to ensure a transparent and genuine presentation. Therefore, it is necessary to fill in the Tender Form meticulously and sign & stamp each and every page. Moreover, attach required supporting document according to the requirement.
- (b) It is of utmost important to fill in the Tender Form in writing in ink or type. Do not leave any column/item blank. If you want to leave the item/column un-answered please, write 'Doesn't Apply/Doesn't Arise'. If you need more space please attach a paper & clearly mention item/column name or number etc that referred the column/item of the Tender Form.
- (c) You can collect the Tender Document from the office of Sr. Manager Procurement & Stores, Ground Floor, Fauji Foundation IBA Main Campus, University Road, Karachi from July 23, 2018 to August 15, 2018 during working 9:00 AM to 3:00 pm.
- (d) The last date of submit the Tender Document in sealed envelope in August 15, 2018 by 3:00 pm in the Office of the Sr. Manager Procurement & Stores, Ground Floor, Fauji Foundation IBA Main Campus, University Road, Karachi. The Tender will be opened on same day at 3:30 PM in the presence of representatives who may care to attend.
- (e) Bid Security of 2% of total charges will be submitted along with Tender Documents in shape of PAY ORDER / DEMAND DRAFT only in the name of Institute of Business Administration.
- (f) Successful bidder should provide 5% Performance Security of total value of Purchase Order / Work Order in the form of Pay Order or bank guarantee before submission of invoice. The Performance Security shall extend at least three months beyond the Date of Delivery/Completion of work / Contract.
- (g) Please mention "Tender Number" at top left corner of the envelopes. IBA, Karachi may reject any bid subject to relevant provision of SPP Rules 2010 any may cancel the bidding Process at any time prior to acceptance of bid or proposal as per Rule-25(i) of said rules.
- (h) The contract period SLA for Generator Syn at Main Campus is ONE (01) year effective from date of signing of agreement / LoI. The contract period may be extended for another ONE (01) year on satisfactory performance of the company / firm / agency with mutual consent.

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3. Scope of Services

Service Level Agreement for Synchronization System of Generators installed at IBA Main Campus. Scope of work shall be includes : 1- Preventive maintenance of Sync Panels 2- Preventive maintenance of associated electrical system 3- Sync module programming and adjustment SLA will comprises as : 1- Monthly Inspection visit (12 schedule visit) 2- 4 Emergency visit Monthly

Reason:

Synchronization system of generators is one of the critical and modern technique for operation of generators as per load and with auto modulating capability.

Brand: DEEP SEA

Annual Maintenance checks will be carried out in accordance with manufacturer annual maintenance guide applicable to the product. The scope of Annual maintenance includes routine inspection and checks of equipment along with operating parameters.

The customer's equipment includes,

a. Synchronizing System

- i) Preventative Maintenance of 01 no.
Auto Synchronizing System for 730 KVA SDMO Generator Set.
- ii) Preventative Maintenance of 01 no.
Auto Synchronizing System for 250 KVA Siemens Generator Set.
- iii) Preventative Maintenance of 01 no.
Auto Synchronizing System for 250 KVA F.G. Wilson Generator Set.
- iv) Preventative Maintenance of 01 no.
Auto Synchronizing System for 250 KVA F.G. Wilson Generator Set.
- v) Preventative Maintenance of 01 no.
Auto Synchronizing System for KESC incoming.
- vi) Preventative Maintenance of It Distribution Panels and Power Factor Panels.

b. Electric Preventive Maintenance Schedule

- i) Monthly dust blowing and inspection of the electric panel.
- ii) Monthly dust blowing from the alternator and exciter winding and its inspection.
- iii) Monthly checking battery electrolyte specific gravity and its terminal for corrosion.
- iv) Monthly checking the governor and AVR connection and its behavior.
- v) Monthly electrical connection checking and tightening.
- vi) Monthly electronic relays function test.
- vii) Monthly checking the mounting bolts of the alternators.
- viii) Monthly checking the rotating diodes, varistor and its connection.
- ix) Monthly lubrication of the electric starter bushes.
- x) Monthly battery charger and its regulator checking.

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c. Software support and Verification of synchronization scheme.

- i) Monthly verification of software working/performance.
- ii) Checking and confirming the synchronization scheme as predefined by IBA

d. Assessment For Repairs And Parts

- i) With the help of our technical staff, service provider will indicate the current health positions of the panels. Under this procedure a detailed inspection of various parameters will be done by our engineers and their report will be provided indicating anticipated repairs along with a list of parts required for routine maintenance and repairs in order to minimize the down time.
- ii) Service Provider maintenance adequate inventory for parts, hence your cost and related expenses are minimized.

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9. Bill of Quantity**SLA for Generator Syn**

Item #	Description	Total Charges for Generator Syn		
		Generator Syn Charges Rs.	Monthly Charges Rs.	Annual Charges Rs.
1-	<p>SLA for Generator Syn for Main Campus</p> <p>1- Preventive maintenance of Sync Panels 2- Preventive maintenance of associated electrical system 3- Sync module programming and adjustment SLA will comprises as : 1- Monthly Inspection visit (12 schedule visit) 2- 4 Emergency visit Monthly</p> <p>Any other charges, if applicable.</p> <p><u>Note: Working Timing</u></p> <p>The current prevailing office time is as follows: 1- 08.00 A.M to 08.00 P.M</p> <p>(7 days in a week / 365 days in year)</p> <p><i>Any extra hours shall be charge on same rate.</i></p>			
Total				
13% SST				
Grand Total Amount				

Grand Total Amount (in words) _____

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10. BIDDER QUALIFICATION CRITERIA

S. No	Mandatory Eligibility Criteria (Attach Supporting Document)	Remarks Yes / No
1	Minimum 3 years of experience	
2	Last 3 years' financial statements minimum 1 million (per year) in terms of bank statement or financial statement.	
3	Service Providers must provide "Sales tax registration certificate with last month return copy both FBR and / or SRB" and NTN certificates at the time of submission of bidding document.	

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11. Bidding Data

- (a) **Name of Procuring Agency:** Institute of Business Administration, Karachi
- (b) **Brief Description of Works:** SLA for Generator Syn
- (c) **Procuring Agency's address:-**Main Campus, University Road, Karachi
- (d) **Amount of Bid Security:-** Bid Security of 2% of total amount/cost will be submitted along with Tender Documents in shape of PAY ORDER / DEMAND DRAFT only in the name of Institute of Business Administration, Karachi
- (e) **Period of Bid Validity (days):-** Ninety Days
- (f) **Performance Security Deposit:** Successful bidder should provide 5% Performance Security of total value of Work Order in the form of Pay Order or bank guarantee before submission of invoice. The Performance Security shall extend at least three months beyond the Date of Delivery/Completion of work / Contract.
- (g) **Deadline for Submission of Bids along with time :-** The last date of submit the Tender Document in sealed envelope in August 15, 2018 by 3:00 pm in the Office of the Sr. Manager Procurement & Stores, Ground Floor, Fauji Foundation IBA Main Campus, University Road, Karachi. The Tender will be opened on same day at 3:30 pm in the presence of representatives who may care to attend.
- (h) **Venue, Time, and Date of Bid Opening:-** Tender will be opened on August 15, 2018 on 3:30 PM at IBA Main Campus, University Road, Karachi.
- (i) **Time for completion from written order of commence:-** 60 days
- (j) **Liquidity damages:-** 2% liquidity damages of the total amount will be imposed per month for which the contractor failed to complete work within the execution period.
- (k) **Deposit Receipt No: Date: Amount:(in words and figures) Pay Order / Demand Draft**
....., Amount :Rs.....Drawn on Bank..... Dated.....

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12. Terms & Conditions:

The following terms of the supply are agreed by the service providers, firms or companies:

- (i) **Signing of Contract Agreement:** The service provider / company / agency / firm will sign the contract agreement as acknowledgement.
- (ii) **Services Deliverable:** All services must be executed as specified in entitlement / authorization. Non-compliance with this condition renders the services liable to non-acceptance.
- (iii) **Duration:** The period of Execution will identify on Contract Agreement for ONE year extendable for another ONE (01) year on mutual agreement and subject to satisfactory performance.
- (iv) **Delayed Delivery:** 2% liquidity damages of the total amount will be imposed per month for which the company/firm/agency failed to deliver within the delivery/execution period and maximum upto 10%.
- (v) **Inspection:** Physical inspection will be carried out by IBA authority. Ordered material is subject to final inspection at the time of delivery.
- (vi) **Parameters of Services:** Competent Authority reserves the right to change/alter/remove any item or article or reduce/enhance parameters without assigning any reason and service provider will abide the instruction.
- (vii) **Level of Services:** All items must meet in all respects with the specs & conditions of the Contract and must be in good condition otherwise they will be liable to reject.
- (viii) **Delivery of Services:** All the items must be executed to the site of the IBA Main Campus. Operation & Maintenance Department will sign the receipt with stamp on delivery note.
- (ix) **Rejection of Services:** We reserve the right to cancel any or all the services if it is not in accordance with our specification or if the execution is delayed.
- (x) **Sub-letting:** No sub-letting in any case and form will be acceptable.
- (xi) **Termination:** That upon termination of this agreement the service provider shall be permitted to remove all its devices and equipment which may have been placed at premises from the time to time.
- (xii) **Submission of Invoices:** Invoice / Bill should be submitted to Procurement & Stores Department.
- (xiii) **Advance Payment:** Advance Payment subject to Bank Guarantee.
- (xiv) **Validity of Bid:** Validity is for ninety (90) days.
- (xv) **Company Profile:** Company Profile be attached with this document.
- (xvi) **Rules, Regulations & Policies:** All rules, regulations and policies will be governed in accordance to the SPPRA & IBA PP&P.
- (xvii) **Price / Rate:** must be quoted on Tender Form only and submitted in sealed envelope.
- (xviii) **Bid Security:** 2% Bid Security should be deposited along with the tender form in shape of PAY ORDER / DEMAND DRAFT only in the name of Institute of Business Administration, Karachi.

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- (xix) **Arbitration:** In case of any dispute, difference or and question which may at any time arise between the parties hereto or any person under them, arising out in respect of this letter of intent or this subject matter thereof shall be referred to the Registrar of the IBA and CEO of the company / firm / agency for arbitration/settling of the dispute, failing which the decision of the court law in the jurisdiction of Karachi binding to the parties.
- (xx) **Performance Security:** Successful bidder should provide 5% Performance Security of total value of Work Order in the form of Pay Order or bank guarantee before submission of invoice. The Performance Security shall extend at least three months beyond the Date of Delivery/Completion of work / Contract / Warranty, whichever is longest.
- (xxi) **Government tax(es), levi(es) and charges(s):** It will be charged at actual as per SRO.
- (xxii) **Rights:** IBA reserve the right to accept or reject any or all tender(s) or terminate proceedings at any stage in accordance to the rules & regulations framed by SPPRA. IBA, also reserve the right to issue Purchase Order / Work Order for any single items to different lowest responsive bidders or issue Purchase Order / Work Order for all the items to any lowest responsive bidder.
- (xxiii) **Tender Document:** Tender Document available at the Office of Sr. Manager Procurement & Stores, Ground Floor, Fauji Foundation IBA Main Campus, University Road, Karachi.
- (xxiv) **Discourage Child Labor:** All staff must have CNIC and clearly mentioned to discourage work through child labor.
- (xxv) **Environmental Friendly Procedure:** Service Provider / firm / company / agency must ensure Environmental Friendly procedure of services and avoid the use of Toxic material and hazardous gas.
- (xxvi) **Submission of Tender:** Last date for submission is August 15, 2018 up to 3:00pm.
- (xxvii) **Government tax(es), levi(es) and charges(s):** All Government taxes (including Income tax and stamp duty), levies and charges will be charged as per applicable rates / denomination of contract.
- (xxviii) **Stamp Duty:** 0.35% against total value of Work Order will be levied accordingly.
- (xxix) **Blacklisted:** Service Provider is required to provide affidavit that the firm is not Black Listed from any of the government / semi government / private organization / firm /agencies / department etc.
- (xxx) **Sales Tax Registration Certificate:** Service Provider / Firms / Supplier / Companies / Distributors must provide “Sales tax registration certificate with last month return copy both FBR and / or SRB” at the time of submission of bidding document.
- (xxxi) **Place of Services:** As specified in the contract agreement unless otherwise informed accordingly.
- (xxxii) **Annual Turnover:** Provide annual turnover of three years.

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- (xxxiii) **Poor Performance:** Liquidity damages 2% of the total amount will be imposed per month for which the company/agency failed to deliver as per standard or in accordance to the entitlement / authorization.
- (xxxiv) **Material Supply:** Material / Parts required for operation and maintenance shall be supplied by contractor “only” after prior approval from IBA Maintenance Department. Cost of material shall be charge of prevailing market rate with 15% service charges.
- (xxxv) **Awarded of Contract:** Contract will be awarded on lump sum basis
- (xxxviii) **Rights to Remove:** IBA reserve the right to remove any area of service as per requirement
- (xxxix) **Environmental Friendly Procedure:** Bidder must ensure Environmental Friendly procedure of manufacturing and avoid the use of Toxic material.

Note:

This Terms & Conditions is integral part of contract agreement besides other clauses / articles.

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13. Integrity Pact

Declaration of Charges, Fees, Commission, Taxes, Levies etc payable by the company/firm/agency for SLA for Generator Syn at IBA Main Campus;

M/s _____, hereby declares that:

- (a) Its intention not to obtain the procurement work of any Contract, right, interest, privilege, or other obligation or benefit from the IBA or any administrative or financial offices thereof or any other department under the control of the IBA through any corrupt practice(s).
- (b) Without limiting the generality of the forgoing the company/firm/agency represents and warrants that it has fully declared the charges, fees, commission, taxes, levies etc, paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within the IBA directly or indirectly through any means any commission, gratification, bribe, gifts, kickback whether described as consultation fee or otherwise, with the object of obtaining or including the procurement or service contract or order or other obligations whatsoever from the IBA, except that which has been expressly declared pursuant hereto.
- (c) The company/firm/agency/ accepts full responsibility and strict liability for making any false declaration/statement, not making full disclosure, misrepresenting facts or taking any action likely to degrade the purpose of declaration, representation and warranty. It agrees that any contract/order obtained aforesaid shall without prejudice to any other right & remedies available to the IBA under any law, contract, or other instrument, be stand void at the discretion of the IBA.
- (d) Notwithstanding any right and remedies exercised by the IBA in this regard, company/firm/agency agrees to indemnify the IBA for any loss or damage incurred by it on account of its corrupt business practice & further pay compensation to the IBA in any amount equivalent to the loss of any commission, gratification, bribe, gifts, kickback given by the company/firm/supplier/agency/service provider as aforesaid for the purpose of obtaining or inducing procurement/work/service or other obligation or benefit in whatsoever from the IBA.

Note:

This integrity pact is mandatory requirement other than auxiliary services / works.

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It is hereby certified that the terms and conditions have been read, agreed upon and signed.

M/s _____

Contact Person _____

Address _____

Tel # _____ Fax _____

Mobile _____ email _____

Stamp & Signature