


6. The Service Provider shall provide alternative of same capacity equipment in case of any faulty equipment till the repair or replacement. Or if there is any permanent fault in the equipment, that will be replaced definitely by new equipment of the same model/ advance model of the same capacity/higher capacity not less than the capacity of unit supply in any case.
7. The cabling (any type) must be properly tagged/ numbered and there should not be any hanging or uncovered wire. Furthermore, installation of I/O, Crimping, Racking and related equipment/ devices must also be the liability of Service Provider.
8. The ISP should be able to provide online usage report through web portal. The ISP must provide a usage report i.e. MRT Graph that can be accessed directly by IBA.
9. The Service Provider will also fix the cemented tags or path indicators at the route of Fiber Optic Cable installed within the premises of Karachi University / IBA in order to avoid any damage to the cable.
10. Operator should have 24x7x365 helpdesk and TAC support available
11. Submission of customer's satisfaction letters (at least 05), for similar services on customer letter head
12. Initial Contract would be for three years, which can further extend for year on mutual consent of both parties.


	One Time Charges (OTC) If any	Monthly Recurring Charges (MRC)
Total	Rs. 0	Rs. 199,000/-
SST		Rs. 68,531/-
Grand Total	Rs. 0	Rs. 267,531/-



Grand Total Amount Rupees (in words) Two Hundred Sixty Seven Thousand


Five Hundred and Thirty One Only/-

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CHAIRPERSON
 CENTRAL PURCHASE COMMITTEE
 INSTITUTE OF BUSINESS ADMINISTRATION
 KARACHI
 DR. M. Faizul Uladat
 Assistant Professor
 IBA, Karachi


MEMBER
 CENTRAL PURCHASE COMMITTEE
 INSTITUTE OF BUSINESS ADMINISTRATION
 KARACHI
 Syed Akbar Hussain Kazmi
 Finance
 IBA, Karachi



MEMBER (EXTERNAL)
 CENTRAL PURCHASE COMMITTEE
 INSTITUTE OF BUSINESS ADMINISTRATION
 KARACHI
 Haris Qureshi
 PPRA Advisor
 HES


 Stamp & Signature

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