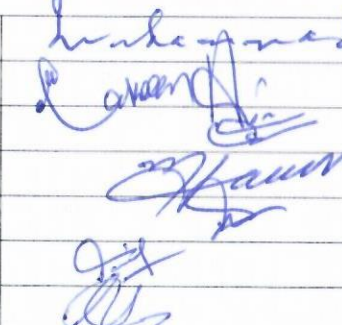


Service Level Agreement for Data Centre Maintenance & Support

Comparative Statement

Tender # IT/17/21-22

Sr	Description	Qty	M/s. Servmatech Pakistan		M/s. S.I. Global Solutions		M/s. Computer Marketing Company Pvt. Ltd		M/s. Jaffer Business Systems		M/s. Silicon Technologies	
			Rate	Amount	Rate	Amount	Rate	Amount	Rate	Amount	Rate	Amount
1	Preventive Maintenance of Electrical Components - Quarterly Preventive Maintenance of Data Center Electrical System and components including All Electrical DBs, UPS DBs, ATS System as mentioned below: - Testing of Circuit breakers and switches. - Performs load balancing to prevent power overload and other power issues. - Determine the unbalance phase load - Calibration of protective relays. - Survey and identify high temperature excursions. - Switchgear cleaning and inspection. - Cleaning and tightening of all electrical connections and equipment enclosures. - Replacement of defective power outlets and related components. - Updating of as built documentation. - Checking of the electrical connection for all Data Center components such as CAC, UPS, ATS, Fire Suppression System, Access control, Video Surveillance and HSM detector.	7	Rs. 55,000.00	Rs. 385,000.00	Rs. 56,829.00	Rs. 397,803.00	Rs. 171,430.00	Rs. 1,200,010.00	Rs. 131,144.00	Rs. 918,008.00	Rs. 97,585.71	Rs. 683,100.00
2	Preventive Maintenance of Uninterruptible Power Supply (UPS) - Quarterly Preventive Maintenance of NKA UPS 120KVA with complete allied accessories excluding batteries with UPS backup support - Periodic quarterly maintenance services for the UPS unit and batteries to be performed on a mutually agreed schedule. - Replace batteries as necessary services only. - Perform health check activity of batteries quarterly.	1	Rs. 500,000.00	Rs. 500,000.00	Rs. 1,430,000.00	Rs. 1,430,000.00	Rs. 340,000.00	Rs. 340,000.00	Rs. 742,670.00	Rs. 742,670.00	Rs. 951,984.00	Rs. 951,984.00
3	Preventive Maintenance of Comfort Air Conditioners - Quarterly Preventive Maintenance of Comfort Air Conditioners Split & Floor Standing units quarterly with backup support.	10	Rs. 18,500.00	Rs. 185,000.00	Rs. 45,050.00	Rs. 450,500.00	Rs. 87,000.00	Rs. 870,000.00	Rs. 39,343.00	Rs. 393,430.00	Rs. 180,180.00	Rs. 1,801,800.00
4	Preventive Maintenance of IT Rack ATS - Quarterly Preventive Maintenance of IT Rack Auto Transfer Switch (ATS) with backup support.	1	Rs. 25,000.00	Rs. 75,000.00	Rs. 41,067.00	Rs. 123,201.00	Rs. 45,000.00	Rs. 135,000.00	Rs. 19,672.00	Rs. 59,016.00	Rs. 37,950.00	Rs. 113,850.00
5	Preventive Maintenance of Fire Suppression System - Quarterly Preventive Maintenance of Fire Suppression System NOVEC 1230 with complete allied accessories excluding Agent or Gas with backup support. - Perform procedure of electric actuator testing every quarter.	1	Rs. 300,000.00	Rs. 300,000.00	Rs. 220,000.00	Rs. 220,000.00	Rs. 250,000.00	Rs. 250,000.00	Rs. 19,672.00	Rs. 19,672.00	Rs. 89,100.00	Rs. 89,100.00
6	Preventive Maintenance of VESDA - Quarterly Preventive Maintenance of Very Early Smoke Detection System (VESDA) with backup support. - Perform procedure of Electric Actuator Testing on quarterly basis.	2	Rs. 107,500.00	Rs. 215,000.00	Rs. 110,000.00	Rs. 220,000.00	Rs. 125,000.00	Rs. 250,000.00	Rs. 13,114.00	Rs. 26,228.00	Rs. 44,550.00	Rs. 89,100.00
7	Preventive Maintenance of Access Control System - Quarterly Preventive Maintenance of Access Control System of All IDC Room with backup support.	1	Rs. 152,000.00	Rs. 152,000.00	Rs. 49,500.00	Rs. 49,500.00	Rs. 250,000.00	Rs. 250,000.00	Rs. 6,557.00	Rs. 6,557.00	Rs. 113,850.00	Rs. 113,850.00
8	Preventive Maintenance of Camera Surveillance System - Quarterly Preventive Maintenance of CCTV Camera Surveillance System with complete allied accessories with backup support.	1	Rs. 137,500.00	Rs. 137,500.00	Rs. 150,000.00	Rs. 150,000.00	Rs. 250,000.00	Rs. 250,000.00	Rs. 32,786.00	Rs. 32,786.00	Rs. 774,179.00	Rs. 774,179.00
9	Maintenance of Shoe Wrapping Machine - Maintenance of Shoe Wrapping Machine with Consumables.	1	Rs. 25,000.00	Rs. 25,000.00	Rs. 49,500.00	Rs. 49,500.00	Rs. 72,500.00	Rs. 72,500.00	Rs. 13,114.00	Rs. 13,114.00	Rs. 105,600.00	Rs. 105,600.00
10	Civil & Janitorial services - Half yearly Preventive Maintenance and Cleaning of complete Data Center. - Fire Protection Paint Work 1x1V with complete maintenance of Data Center.	1	Rs. 170,000.00	Rs. 170,000.00	Rs. 200,000.00	Rs. 200,000.00	Rs. 950,000.00	Rs. 950,000.00	Rs. 13,114.00	Rs. 13,114.00	Rs. 105,600.00	Rs. 105,600.00
Total				Rs. 2,144,500.00		Rs. 3,290,504.00		Rs. 4,567,510.00		Rs. 2,224,595.00		Rs. 4,828,163.00
SST (If Applicable)				Rs. 278,785.00		Rs. 427,765.52		Rs. 593,776.30		Rs. 289,197.35		Rs. 627,661.19
Grand Total				Rs. 2,423,285.00		Rs. 3,718,269.52		Rs. 5,161,286.30		Rs. 2,513,792.35		Rs. 5,455,824.19

Muhammad Anwar	Chairperson PC-B	Chief Librarian	
Mansoor Ali	Member PC-B	Manager IT	
Osama A Qayoom	External Member PC-B	Head of Biomedical Engineering Department, DOW Univesity	
Muhammad Naveed Akhtar	External Member PC-B	Chief Accounts Officer, KIBGE UoK	
Shahab Uddin Khan	Member PC-B	Manager Administration	
Muhammad Hanif	Member PC-B	Senior Executive Procurement	
Mirza Mudassir Baig	Member PC-B	Senior Executive Finance	