



Dated: November 28, 2016

Manager

SPPRA, Karachi

IT/110/2016-17 (30129 ID)

Subject: "Procurement of Computers"

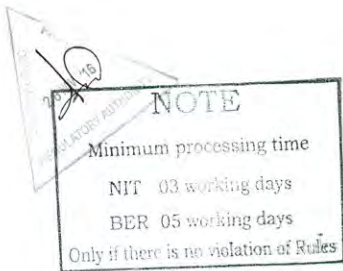
Dear Sir / Madam,

Please find the following document to upload on SPPRA website.

- Bid Evaluation Form Original
- Technical & Financial Evaluation Sheet original
- Bidders Eligibility Criteria Report Original
- Bid Opening Meeting Minutes & Attendance Sheet on Standard SPPRA Format.
- Bidders Proposals / Quotes

Regards-

  
IBA, Karachi



**Bidder Eligibility Criteria (Mandatory) IT/110/2016-17 Procurement of Computers**

Eligibility Qualification Criteria	ARC POINT		
	CNS Engineering	Mega Plus	ARC POINT
1 NTN	Yes	Yes	Yes
2 Sales Tax Registration	Yes	Yes	Yes
3 Professional Tax	Yes	Yes	Yes
Qualification Criteria			
4 Minimum 05 year experience of relevant field	Yes	Yes	Yes
5 Required Earnest Money/ Bid Security is attached	Yes	Yes	Yes
6 Turnover of at least last 05 years	Yes	Yes	Yes
7 Bid is signed, named & stamped by authorized person of the firm along with authorization letter	Yes	Yes	Yes
8 <b>Manufacturer Authorization Letter as per attached sample only.</b> (Latest, Mandatory)	Yes	Yes	Yes
	Quality	Quality	Quality

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## Bid Evaluation Report

1. Name of Procuring Agency: Institute Of Business Administration, Karachi
2. Tender Reference No: IT/110/2016-17
3. Tender Description/Name of work/item: Procurement of Computers.
4. Method of Procurement: Single Stage Single Envelop
5. Tender Published: SPPRA 10 Oct 2016 SPPRA-S.No: 30129
6. Total Bid documents sold: (Available on website)
7. Total Bids Received: 03
8. Technical Bid Opening date: (if applicable) 01-Nov-2016
9. No. of Bid technically qualified (if applicable): 01
10. Bid(s) Rejected: Rejected Technically 02
11. Financial Bid Opening date: 01-Nov-2016
12. **Bid Evaluation Report:**

<i>S No</i>	<i>Name of Firm or Bidder</i>	<i>Cost offered by the Bidder PKR</i>	<i>Ranking in terms of cost</i>	<i>Comparison with Estimated cost</i>	<i>Reasons for acceptance/rejection</i>	<i>Remarks</i>
0	1	2	3	4	5	6
1	CNS Engineering	2,649,960/-	N/A	Open Market	Not fulfill mandatory requirements of the tender	On Being Non-Responsive Rejected
2	Mega Plus Pakistan	2,718,900/-	N/A	Open Market	Not fulfill mandatory requirements of the tender	On Being Non-Responsive Rejected
3	Arc Point Technologies	<b>2,823,541/-</b>	1 <sup>st</sup>	Open Market	Lowest in Price	Lowest in Price

**Recommendations:** - The offered amount of Rs.2,823,541/- (without taxes) Rs.94,118/- (Unit cost one complete set including stand) by M/s. Arc Point Technologies has been recommended by the Procurement Committee to award the tender being the most responsive evaluated bidder.



IBA (Internal Member)  
Mr. Syed Jehanzeb  
Assistant Manager

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IBA (Internal Member)  
Dr. Rameez Khalid  
Professor

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IBA (External Member)  
Mr. Haris Quershi  
HEJ Karachi University

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Procurement of branded computers (Tender # IT/110/2016-17)

Specifications	Details	Vendors
Feature		
Make & model	Brand (Del. or eq. equivalent)	MegaPlus Dell Optiplex 7040MT AcerOne per Emercast 800-61 per Optiplex 7440 400-4CTO
Form Factor / height	Main Desktop Mini Desktop Incl Core I7-6700 3.4G 8M 2133 4c or higher (64 bit)	Mini Desktop Mini Desktop 6th Gen Intel Core i7- 6700 3.4GHz 3.4GHz 3.4GHz
Processor	3.2 GHz or higher 8MB Cache Inverted 16GB (DDR4), renewable up to 64GB (DDR4)	6th Gen Intel Core i7- 6700 3.4GHz 3.4GHz
Processor Speed	1 TB SATA	1 TB SATA 1 TB SATA 1 TB SATA
Intel Smart Cache	1 TB SATA	1 TB SATA 1 TB SATA 1 TB SATA
Memory Installed	5cm DVD Drive (where required)	Yes Yes Yes
Hard Disk Drives	Integrated / Built-in	Yes Yes Yes
Optical Media	1) Max 10 Type A33w, 11) Intel, HDMI, USB-C port, USB-C to USB 3.0 Adapter	Yes Yes Yes
Network Interface	Standard power supply must 55W efficient (external) or better	Yes Yes Yes
Video	Windows 10 & higher versions	Yes Yes Yes
Power Supply	Windows 10 & higher versions	Yes Yes Yes
OS Support	Windows 10 & higher versions	Yes Yes Yes
Operating system	Windows 10 & higher versions	Yes Yes Yes
Peripherals	Windows 10 & higher versions	Yes Yes Yes
Intel vPro	Windows 10 & higher versions	Yes Yes Yes
Intel vPro	Windows 10 & higher versions	Yes Yes Yes
Display Setup	Windows 10 & higher versions	Yes Yes Yes
Image Load	Windows 10 & higher versions	Yes Yes Yes
Graphics	Windows 10 & higher versions	Yes Yes Yes
Security	Windows 10 & higher versions	Yes Yes Yes
Warranty (Optional)	Windows 10 & higher versions	Yes Yes Yes
Warranty	Windows 10 & higher versions	Yes Yes Yes
Unit price (Desktop, without wifi)	Windows 10 & higher versions	Yes Yes Yes
Unit price (with feature)	Windows 10 & higher versions	Yes Yes Yes
Unit price (Desktop, with wifi)	Windows 10 & higher versions	Yes Yes Yes
Unit price (LED monitor)	Windows 10 & higher versions	Yes Yes Yes
Total price (3D systems, without wifi and with monitor)	Windows 10 & higher versions	Yes Yes Yes
Total price (3D systems, with wifi and monitor)	Windows 10 & higher versions	Yes Yes Yes

1) Product quoted by MegaPlus is not compliant in term factor. (Mini Tower instead of Mini Desktop). Eventually, the product becomes not compliant in Desktop option (no glass kit) and Desktop option (no lock & hood sensor).  
 2) Product quoted by CNS Engg. is not compliant in term factor. (All in One instead of Mini Desktop). Eventually, the product becomes not compliant in Desktop option (no beige color) and Desktop option (no lock & hood sensor).  
 3) Product quoted by Archont complies with all mentioned specifications.  
 4) It's preferred over recommended to send the purchase order to Archont.

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Non-compliance of Specifications (FOR FACTOR)  
 27/11/2016  
 Sg. Genl. *[Signature]*

*[Signature]*  
 Sg. Genl. *[Signature]*

**Method and procedure of procurement: National Competitive Bidding (Single Stage – One Envelope)****MINUTES OF BID OPENING MEETING**

A meeting of the procurement committee of this department was held on 01-11-2016 for opening the bids received in respect of subject NIT till the deadlines of submission. The meeting was attended by all/ following members of the procurement committee and the representative of bidders.

The following bidders submitted their bids till the deadline of submission:

S.#	Name of Company	Name Person	Contact #	Signature
1	CNS Engineering	Kamran Hasan	0333-2027530	
2	Mega Plus Pakistan	Syed Shariq Ali	0334-3407501	
3	ARC Point	M. SAJEED	0700-2292960	
4	/	/	/	/
5	/	/	/	/

The bids were opened at 11:30AM in the presence of the above mentioned participants and the rates quoted by bidders were read aloud and encircled by Chairman of the Procurement Committee. All the members of the procurement committee signed financial proposal/ bids. The bids do not contain any over-writing or cutting. (Also mention cuttings or over writing if any). Following is the details of bids announced:

S. No.	Name of Bidder	Offered Price	Amount of Bid Security 2.5%	Pay Order No/ Date
1	CNS Engineering	Rs. 88,337,167/- Rs. 26,497,601/-	Rs. 84,702/-	74701628 dt 31/10/16 ASKAR
2	Mega Plus Pakistan	Rs. 90630/- Rs. 2718900/-	Rs. 157,140/-	01927131 dt 31/10/16 Soveri
3	ARC POINT	Rs. 71187,000/- Rs. 2823541/-	Rs. 71800/-	01869228 31/10/16 Soveri
4	/	/	/	/
5	/	/	/	/

The committee shall examine all the bids as per the Qualification/ eligibility criteria provided in the bidding documents, arithmetical checks and verify the documents and bid security submitted by the bidders.

The meeting ended with the note of thanks to and from the chair.

**Note:**

1) CNS has quoted prices for All in One unit.

2) Mega Plus has quoted prices for a unit in Mini Tower form, where stand isn't required.

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11/14/2016  
11-11-16  
11/11/16









## FINANCIAL PROPOSAL FOR THE PROCUREMENT OF BRANDED DESKTOP

No: Manager Procurement ICT  
 APANY: Institute of Business Administration,  
 ADDRESS: IBA Main Campus, University Road, Karachi  
 Phone : 111-422-422 Ext 2107  
 Fax : 021-9215528

DATE: 1st Nov 2016  
 QT REF: APT-0885-0112016-ARC-41H  
 Tender # 17/1107/2016-17

r/Sir/ Madam,

In reference to your query, please find attached our quotation for the same. We hope that you will find the prices very competitive. Looking forward to hear from you soon  
 to have any query, feel free to contact us.

S.No.	ITEM	DESCRIPTION	QTY	Unit Price W/O GST	17% GST Amount	Total Unit Price	Total Amount
1.0	Model	HP EliteDesk MODEL: 800 G2 DM 65W	30	80,673.90		80,673.90	2,420,217.14
	Processor	Intel Core i7-6700 3.4G 8M 7333 4C CPU					
	RAM	16GB DDR4-2133 5000MM (1x16GB) RAM					
	HDD	1TB 7200 RPM SATA 6G 2.5 HDD					
	ODD	HP Desktop Mini Scouting/Dual VESA Sleeve HP Desktop Mini DVD-Writer ODD Module					
	Logo	HP Custom Logo at Boot Service					
	KB	HP USB Business Slim Keyboard					
	Mouse	HP USB Mouse					
	Head Sensor	HP DM Head Sensor Lock					
	Port	Desktop Mini HDMI Port					
Power Supply	HP 90W External Power Supply						
LED Stand	HP ProDisplay Companion Stand						
OS	FreeDOS 2.0						
Warranty	3/3/3 DM Warranty						
1.1	Display	HP ProDisplay P232-LED08r Monitor		13,444.13		13,444.13	403,323.92
<b>GRAND TOTAL</b>							<b>2,823,541.06</b>
<b>OPTIONAL (IF REQUIRED):</b>							
2.0	Warranty	Extension on 5 Years NBD Warranty onsite for Elite Desktop 800		8,360.31		8,360.31	250,609.15
3.0	Connectivity	WiFi Intel 3165 802.11ac M.2 BT NIC		1,351.33		1,351.33	40,539.88

### Terms & Conditions

- as Above prices are inclusive of all applicable GOVT. Taxes.
- Delivery Time 8-10 weeks after PO, kindly confirm the availability of stock at the time of Issuing Purchase Order.
- Warranty As mentioned above
- Validity 90 Days
- Payment Terms As per agreement, please issue cross cheque in favour of Arcpoint Technologies
- Price The above mention prices are subject to the availability and the dollar value. Any change in dollar value at the time of order will reflect accordingly. Price would be revised, incase the Govt or Principal imposes any additional duties/taxes/any charges in Pak rupees, customer has to pay the difference.

Reported by  
 Joint Technology Dept



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Head Office: Suite No. 809, 8th Floor, Business & Finance Center, I.I. Chundrigar Road, Karachi.  
 Ph: (021) 32463767-68, (021) 32462941-3 Fax: (021) 32463764 E-mail: info@arcpointpk.com  
 Branch office Lahore: Ph: (042) 36112070, 35781550 E-mail: saleslhr@arcpointpk.com  
 Branch office Islamabad: Ph: 051-4860968. E-mail: salesisd@arcpointpk.com

Price Sheet / Computers

1	2	3	4	5	6	7	8	9	10	11
S/NO	Description	Qty	Brand Name	Country of Origin	Unit Price (including margin)	Income Tax on Import	Customs Duty at the time of import / unit	Sales Tax (up to the time of import / unit)	Freight and other Expenses / unit	Total Final Price (inc. 10%)
1	Desktop 9 LED w/office	30	HP	SLG	94,18.04	6,821.68	3,764.72	19,576.55	-	282,354.06
2	Desktop 9 LED w/office	30	HP	SLG	95,469.43	6,919.62	3,818.78	19,857.64	-	286,108.297

Vendor should mention the amount with rate of columns 7, 8 & 9

Note: IBA Karachi is exempted from Customs Duties, Sales Tax, Import duties for any local items/services provided the cost is per rule. IBA Karachi has a right to increase or decrease the cost.



Asad  
11/11/16  
11/11/16

11-11-16

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**MEGAPLUS**

M44, P.E.C.H.S. Block 6,  
Main Razvi Road off  
Shahra-e-Faisal, Karachi  
UAN : (021) 111-00-DELL (3355)  
Tel: (+92-21) 3430 0872 - 3  
Fax: (+92-21) 3430 0874  
Email: karachi@megaplus.com.pk

Reference No: MPKHI-Q4SA-IBA

October 31, 2016

**Manager Procurement ICT**  
**Institute of Business Administration, Karachi**  
**IBA Main Campus , University Road, Karachi**

**Subject: Financial Tender # IT/110/2016-17 Proposal For Dell Optiplex 7040MT**

Dear Sir,

Reference to your query, we are attaching the prices for DELL™ Machines for your reference.

As the only premier partner of DELL Asia Pacific in Pakistan,

Megaplus Pakistan will provide your organization all after sales services and support for your ease because our aspiration is Total Customer Satisfaction.

Should you have any query, feel free to contact us

Best regards

Syed Shariq Ali  
Business Development Executive  
92-341-8118200



*Handwritten signatures and dates:*  
1-11-16  
1/11/16



Islamabad: 211, Street 33 F-10/1 Islamabad - 44000, UAN : (051) 111-00-DELL (3355), Fax: (+92-51) 211 1530, Email: islamabad@megaplus.com.pk  
Lahore: 22C, Block III, Galibarg III, Lahore - 54800 UAN : (042) 111-00-DELL (3355), Fax: (+92-42) 3591 8116 Email: lahore@megaplus.com.pk  
Peshawar: 10-First Floor, Cantonment Plaza, Saddar Road, Peshawar - 25100, UAN : (081) 111-00-DELL (3355), Fax: (+92-91) 527 9993 Email: peshawar@megaplus.com.pk

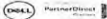
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*Unit Price 90630  
c&f*



Unit C&F Price (Unit with clearance without any duties and taxes.)	PKR 76,320.00	(A)
Total C&F Price (Unit with clearance without any duties and taxes.) QTY: 60	PKR 4,579,200.00	
<b>MODEL</b> Dell OptiPlex 7040MT Without LCD		
Processor	6th Gen Intel Core i7-6700 Processor	
Chipset	Intel Q170 Chipset	
System Memory	16GB DDR4 2133Mz Memory	
Hard Drive	1TB SATA Hard Drive	
Optical Drive	DVD Drive Writer	
Graphics	Integrated Intel HD Graphics	
BIOS Image	Yes	
Keyboard	Dell USB Standard Keyboard	
OS	DOS	
Mouse	Dell USB Optical Mouse	
Carrying Case	Dell Essential-Backpack T5	<i>should not required for MT</i>
Warranty	Three years warranty	
<b>SLA</b>		
Upgrade from 3rd year to 4th Year warranty	Unit Price PKR 1,620	
Upgrade from 4th year to 5th Year warranty	Unit Price PKR 1,620	
<b>Optional Wireless Card</b>		
Upgrade to Intel Dual Band Wireless (8260 (802.11ac) W/ Bluetooth	Unit Price PKR 4,770	(B)
<b>Display - Dell 22" Monitor   P2217H 21.5"</b>		
Unit C&F Price (Unit with clearance without any duties and taxes.)	PKR 14,310	(C)



*90630*

*Asad*

*[Signature]*

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**TERMS AND CONDITIONS**

<b>Warranty:</b>	03 Years Comprehensive (parts + labor) Warranty for Dell Optiplex 7040MT
<b>Delivery:</b>	Units will deliver on 06 to 8 Weeks from the date of confirmed Purchase Order received.
<b>Payment:</b>	100% Payment with in 30 days after Delivery.
<b>Parts Exchange Time Frame:</b>	Most of the parts will be replaced within 2 working hours to 3 working days depending upon the location and circumstances. However, if any part is out of Stock, it will take approx. 2 weeks to replace that part.
<b>Validity:</b>	As per tender terms
<b>Prices:</b>	The quoted price includes all the duties, taxes etc. payable at this time. Any new addition in taxes / duties / freight / Government / International Agencies will be on Buyer's account in addition to the price quoted. This term is valid until the final payment is being released.
<b>Sales Tax:</b>	17% General Sales Tax (GST) is if applicable .
<b>Maintenance Contract:</b>	Preventive Maintenance Contract (Maintenance Contract with Parts) can be done at 12% per annum of the value of equipment for a period of 5 years or life of the equipment. ( terms varies from product to product.)

Should you need more information please don't hesitate to contact the undersigned.

Thanks and Regards.

Syed Sharif Ali  
Business Development Executive

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Price Sheet 2, Commodities

No. in category	Qty.	Brand Name	Country of Origin	Unit Price	Invoice Tax on Imports	Custom Duty at the time of import / per cent	Sales Tax on the item at import / per cent	Weight and other particulars / as per Bill of Materials
1	OPTI-PLEX 7440 A10	10	USA	85,892/-	5,174/-	2,513/-	-	2,746 P 3649, 960 P 1

Value should include the amount with rate of column 7 & 8.

Note: USA which is exempted from Customs Duties, Sales Tax, import duties.

The official duty/tax/levy on the cost as per rate.

USA has a right to increase or decrease the quantity.

Handwritten notes and stamps:

- Stamp: 2015
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- Handwritten: 21/11/15
- Handwritten: 21/11/15

Handwritten notes and stamps:

- Stamp: 2015
- Handwritten: 1-11-15
- Handwritten: 9/11/15
- Handwritten: 21/11/15

Handwritten signature:



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Stamp: 2015

Handwritten signature: RAJESH K SONI

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Handwritten signature: RAJESH K SONI

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**Financial Proposal for IBA**

Contact Person \* Procurement 13/10/2016  
 Client Name \* IBA  
 PK Number \* CNS-18A-201602016  
 Operation Ref \* CNS18030201601

Dell Desktop					
SN	Part #	Product Description	Qty	Standard Price	Extended Price
1	210-AFX	OptiFlex 7440 AIO KCTO			
2	329-BCSP	7440 AIO 23.8" FHD NonTouch with Camera, Integrated Graphics, Platinum PSU			
3	338-B8UH	Intel Core i7-6700 Processor (Quad Core, 8MB, 9T, 3.6GHz, 95W)			
4	387-B8KP	ENERGY STAR Version 6.0 7440 AIO			
5	391-B8DM	Non-Touch LCD, Dell OptiFlex AIO			
6	370-A0HE	8GB (2x4GB) 2133MHz DDR4 Memory			
7	400-AHD	1TB 2.5 inch SATA 7200RPM HD, OptiFlex			
8	423-AAWF	8x Slimline DVD-RW Drive			
9	389-BHJ2	Intel Core i7 Processor Label	30	96.0212	2,880.6350
10	490-B8FC	Intel Integrated Graphics, Dell OptiFlex			
11	555-BCDY	Intel Dual Band Wireless 8260 (802.11ac) + Bluetooth			
12	555-BCDG	Intel DS WLAN 8260 Software			
14	575-B8H2	Basic Stand for OptiFlex 7440			
18	580-A0DY	Dell K8216 Wired Keyboard Black			
19	620-AALW	OS-Windows Media Not Included			
20	730-F7S14	3yr ProSupport: Next Business Day Onsite Service - 24x7x5, 9x5 & 8x5			
27	570-1153	Kit - Dell WM314 Wireless Mouse - S&P			
				<b>Total Price</b>	<b>2,880.6350</b>

**TERMS AND CONDITIONS**

- 1
- 2 Delivery 6-8 weeks from PO date
- 3 Proposal is valid for 6 weeks
- 4 Payment 50% advance 50% on delivery

*Assigned*  
  
  
 11/11/16

  
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## OptiPlex 24 7000 Series All-in-One (7440)



### No compromise desktop performance.

OptiPlex 24 7000 Series All-in-One (7440) delivers exceptional performance in a sleek, clutter-free design, featuring a 23.8" FullHD or optional 4K UltraHD display.

Dell's most secure and manageable commercial All-in-One is available with up to 6th Gen Intel® Core™ i7 Processors, Intel® HD graphics, and Intel® vPro systems management. Touch capability drastically improves productivity, while quick deployment and tool-less serviceability reduces downtime.

Enhance these features with purpose-built Dell accessories such as matching monitors for a seamless multi-display environment, as well as multiple stand options for height adjustment, tilt and swivel or articulation. Plus, all components are backed by outstanding 24x7 ProSupport Plus.

For more information visit:

[www.dell.com](http://www.dell.com)

  
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**OptiPlex 7440 All-in-One Technical Specifications**

Processors <sup>1</sup>	Intel® 6th generation Core™ i5-7 Quad Core, Core™ i3 Dual Core				
Chipset	Intel® Q170 Chipset				
Operating System Options <sup>3</sup>	Microsoft® Windows 10 Home 64-bit, Microsoft® Windows 10 Pro 64-bit, Microsoft® Windows 8.1 Standard 64-bit, Microsoft® Windows 8.1 Pro 64-bit, Microsoft® Windows 7 Professional SP1 (32/64-bit), Ubuntu <sup>4</sup> , Neokylon <sup>5</sup> (China only)				
Panel	23.8" WLED, Full HD 1920x1080 resolution and Ultra HD 3840 x 2160 resolution with anti-glare coating, optional projected capacitive touch screen				
Video <sup>2</sup>	Integrated Intel® HD Graphics 530 (6th generation Core i5/i7 CPUs), Optional 2GB AMD Radeon™ R7 A370, 2GB				
Memory <sup>2,3</sup>	Up to 2 DIMM slots, Non-ECC dual-channel 2133 MHz DDR4 SDRAM, supports up to 16GB				
Networking	Integrated Intel® I219-LM Ethernet LAN 10/100/1000, supports optional wireless M.2 802.11ac + Bluetooth 4.1				
I/O Ports	8 External USB, 6 x 3.0 2 side/4 rear, IT side with PowerShare and 2 x 2.0 2 rear, HDMI 1.4 In/Out, DisplayPort 1.2, RJ-45, 1 Universal Headset (Side), Line-out 1 Rear				
Removable Media	Supports optional optical disc drive and standard media card reader				
Hard Drive <sup>4</sup> Options	Hard Disk Drives (up to 2TB), Solid State Hybrid Drives, Solid State Drives (SATA and PCIe), and QoS SED FIPS <sup>5</sup> , Supports Dual Storage and Raid options				
Camera	2.0MP FHD webcam with Privacy Cover				
Panel Type	Dimensions (WxHxD)	Full HD Non-Touch 15.468 x 22.647 x 2.499in 39.290 x 57.524 x 6.348cm	Full HD Touch 15.468 x 22.647 x 2.458in 39.290 x 57.524 x 6.269cm	Ultra HD Non-Touch 15.468 x 22.647 x 2.499in 39.290 x 57.524 x 6.348cm	Ultra HD Touch 15.468 x 22.647 x 2.368in 39.290 x 57.524 x 6.269cm
	Minimum System Weight (lbs/kg)	15.902 / 7.213	17.968 / 8.150	15.902 / 7.213	17.968 / 8.150
Stand Type	Stand Weight (pounds/kilograms)	Basic Stand 4.96 / 2.25		Height Adjustable Stand 6.261 / 2.84	Articulating Stand 6.612 / 2.999
	Stand Width x Depth (inches / centimeters)	8.86 x 8.46 / 22.50 x 21.55		10.12 x 8.86 / 25.70 x 22.50	9.84 x 9.84 / 25.0 x 25.0
Number of Bays	2 Internal 2.5"				
Expansion Slots	2 M.2 connectors (Hardware Crypto Accelerator, Wi-Fi Card, Solid State Drive)				
Power Supply Unit (PSU)	Internal Power Supply Unit, 80 PLUS, 155W EPA Bronze & 200W EPA Platinum, ENERGY STAR Compliant				
Peripherals Options <sup>6</sup>	Monitors: Dell P2414H Display, Dell P2415C Display, Dell P2416D Display, Dell UltraSharp U2414H, Dell UltraSharp U2415				
	Keyboards: Dell Wired Keyboard with Multimedia functionality, Dell Smart Card Keyboard, Dell Wireless KB/Mouse, Logitech Wireless KB/Mouse, Mouse: Dell Wired Optical Mouse, Dell Laser Mouse, Dell Wireless Mouse (bundled with Dell Wireless Keyboard)				
Security	Speakers: Internal, Optional External				
	Trusted Platform Module, TPM 1.2, TPM 2.0 - Firmware upgradeable, Dell Data Protection Security Tools, Dell Data Protection Encryption, Dell HW Crypto Accelerator, Microsoft Windows BitLocker, Local HDD data wipe via BIOS (Secure Erase), Encryption - SED HDD (Opal FIPS), Chassis lock slot support, Lockable Port Cover, Chassis Intrusion Switch, D-Pedigree Secure Supply Chain, Functionality 1 Setup/BIOS Password, Optional Smart Card keyboards, Intel® Trusted Execution Technology, Intel® Identity Protection Technology, Dell Secure Works, BIOS support (optional), Compaq/HP, Intel Software Guard Extensions, Dell Client Command Suite, Out of Band management support via vPro				
Systems Management	Dell Client Command Suite, Out of Band management support via vPro				
Environmental & Regulatory Standards	Environmental Standards (eco-labels): ENERGY STAR 6.0, EPEAT Registered <sup>7</sup> , CECC, WEEE, Japan Energy Law, South Korea Eco-label, EU RoHS, China RoHS, Other Environmental Options: Carbon Off-set, Asset Resale and Recovery Service, TAA configurations available.				
Warranty and Service	Limited Hardware Warranty <sup>8</sup> , Standard Next Business Day On Site Service after Remote Diagnosis <sup>9</sup> item varies by region, Optional 3-year Dell ProSupport <sup>10</sup> and ProSupport Plus <sup>10</sup> , 4 year and 5 year service and support options <sup>10</sup>				
Configuration Services	Factory Image load, BIOS Customization, Hardware Customization, Asset Tagging and Reporting.				

- Offering may vary by region. Some items may be available post-RTS. For complete details, refer to the Technical Guidebook published on dell.com
- System Memory and Graphics: Significant system memory may be used to support graphics, depending on system memory size and other factors
- 4GB or Greater System Memory Capability: A 64-bit operating system is required to support 4GB or more of system memory
- Hard Drive: GB means 1 billion bytes and TB equals 1 trillion bytes. Actual capacity varies with preformatted system and operating environments and will be less.
- TPM is available in selected regions.
- Compliance: Not a Dell offer. Certain conditions apply. For full details, see terms and conditions at [www.tosacktoprograms.com](http://www.tosacktoprograms.com)
- Please refer to [www.epeat.net](http://www.epeat.net) for specific country registration rating and participation.
- Limited Hardware Warranty: For copy of Ltd Hardware Warranty, visit [Dell.com/US/Support](http://Dell.com/US/Support), One Dell Way, Round Rock, TX 78682 or see [www.dell.com/warranty](http://www.dell.com/warranty)
- Onsite Service after Remote Diagnosis: Remote Diagnosis is determination by online/phone technician of cause of issue, may involve customer access to image of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty [www.dell.com/warranty](http://www.dell.com/warranty) and not resolved remotely, technician support will be dispatched, usually within 1 business day following completion of Remote Diagnosis. Availability varies. Other conditions apply
- Dell Services: Available in certain regions. For more information, visit [www.dell.com/services/edps/option](http://www.dell.com/services/edps/option)

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